

REQUEST FOR PROPOSAL #2024-018
Housing Management Solution
RESPONSE ADDENDUM #01
January 26, 2024

CLARIFICATION

Modification to University of Maine at Presque Isle, Approximate # of Beds Count, noted below:

Campus	Approximate # of Beds
University of Maine, Orono	3,800
University of Maine at Augusta	102
University of Maine at Farmington	1,027
University of Maine at Fort Kent	250
University of Maine at Machias	265
University of Maine at Presque Isle	309
University of Southern Maine	1,760
Estimate*	7,521

QUESTIONS

Q1: With regards to pricing, are you wanting a price option for each campus individually as well as a lump price for all the campuses together? I want to make sure I understand your definition of enterprise pricing. Could we make recommendations on pairing campuses together on a license based on shared needs?

A1: That is correct. No campus should be paired together. Enterprise pricing should assume all campuses listed in the table above.

Q2: On the solutions requirement document, #14 states, “Solution provides ability to include an option to preference groups”. Can you confirm for me what you mean by “groups”? Are these roommate groups, or are they community groups, like for a living-learning community?

A2: It meant both on the student level, such as class seniority/roommate pairing and community groups like living learning communities or groups like gender neutral housing

Q3: In the Evaluation Questions – Support Questions, #3 states, “Is there a customer portal available for clients to report issues and obtain information via a knowledge base? Is the knowledge base available within the product’s back office?” Can you explain to me what you mean by the “product’s back office”?

A3: That the solution has a knowledge base built into the software.