

**REQUEST FOR PROPOSALS #2023-060**  
**Laundry Services**  
**RESPONSE ADDENDUM #1**  
**March 21, 2023**

**QUESTIONS**

**Q1:** Given the remote nature of some locations, would it be acceptable to have a more local 3rd Party Contractor perform the day to day as needed maintenance calls? Doing so would allow for a much more prompt response to service inquiries at these locations.

**A1:** [UMS will allow the use of approved 3<sup>rd</sup> Party Contractors. For consideration, please provide detailed information about these providers in your response.](#)

**Q2:** Can you please provide additional details on the current payment systems in place at the following locations (CBord, Blackboard, etc.) and if any of the locations are planning to switch from their existing card payment system to either a “Free Play” system or other type of payment system:

- a. University of Maine – Orono (card system & coin)
- b. University of Maine – Orono (“Free Play” & Coin)
- c. University of Maine – Farmington (Card System)

**A2:** [We will use TransAct \(formerly Blackboard\) for verification. Over time we will transition to complete “Free Play”, controlling access to the room.](#)

**Q3:** At the University of Southern Maine there is a new residence hall currently under construction. Can you let us know what laundry equipment will be required for installation at this new building and when it is scheduled to be opened to residents?

**A3:** [Laundry units were purchased as part of the project, so no additional equipment will be needed.](#)

**Q4:** The RFP calls for quarterly vent cleaning, which seems excessive. Manufacturer’s recommendations are for annual inspections and cleaning every 1-2 years. Will you consider annual vent cleaning as an adequate solution?

**A4:** [We will accept yearly inspections and cleanings](#)

**Q5:** In reading the RFP I want to make sure I am clear as to what information is acceptable in addition to your format, please. We have information on pages that will feature/explain our payment technology, our staff, our experience and data about our company. Is this information allowed to be submitted in addition to your “Response to Questions” section?

**A5:** [Please submit this information/material as part of your response.](#)

**Q6:** Orono: Is it a requirement that we still have some coin machines here?

**A6:** [Yes, we will still need 9 washers and 9 dryers for University Park apartments](#)

**Q7:** Can you do a flat 7 year agreement? Thanks for considering.

**A7:** [UMS prefers a 5 year contract. However, please feel free to submit an alternative bid for a flat 7 year agreement \(as this may be considered if financially attractive\).](#)

**Q8:** Can you please define online and offline cards to be clear what type of pay program you are requesting for each location that will be vended.

**A8:** [Online Cards only for verification/payment. UMaine ID cards are mifare desfire EV1 and EV2. See A2.](#)