

REQUEST FOR PROPOSALS #2023-060
Laundry Services
RESPONSE ADDENDUM #3
March 23, 2023

QUESTIONS

**Q1: RFP - Machines are required to accept any third-party campus cash program in which each campus may participate
Can you provide the software programs that you are looking to integrate with?**

A1: TransAct Campus is used for all Student ID Card transactions and campus cash programs. The University would like to entertain responses with and without such integration.

Q2: RFP - The Contractor shall be required to purchase necessary card readers, displays and other peripherals as specified by each campus for use with their card system. The Contractor shall have title to such equipment. The Contractor shall install said readers, displays and peripherals at its expense to the laundry machines on a timely basis as specified by each campus. The Contractor shall also purchase card readers, displays and peripherals for its machines as spares. These spares will be used for quick replacement of malfunctioning equipment.

Can you specify how many card readers will be required for each campus card system for each school? Any additional information on each software system and reader information would be helpful.

A2: The contractor shall be required to verify the student's eligibility either at the machines or at the entrance of the room. If at the machine level, the contractor will work directly with TransAct Campus and their integrator Kiosoft (or continue to support current reader infrastructure). If at the door level, the contractor will work through the University to install Transact door readers (ASSA ABLOY IN120).

Q3: RFP - All models are to be white.

Is there consideration for a gray/stainless steel colored/ Platinum machines? (Or whatever color we call our LG Machines?)

A3: The University will consider machines of different colors. Please clarify the color in your response and provide photos.

Q4: RFP - The Contractor shall clean the venting for the dryers in the laundry rooms, including the manifolds in residence halls, at least on a quarterly basis.

Are the manifolds accessible in the laundry rooms? Are you requiring vent cleaning once the line is in the wall or are internal lines (not visible) the responsibility of the campus?

A4: Contractor will be responsible for annual cleaning of all vents/ducts from the back of dryers to exterior termination point.