REQUEST FOR PROPOSALS # 2023-050
Smart Form Builder Solution
RESPONSE ADDENDUM #1
November 14, 2022

QUESTIONS

1. You have a requested "Solution has the ability to integrate with Oracle Peoplesoft" as a requirement for the solution. Can you please describe what potential data you would like to either "push to" or "pull from" Peoplesoft? What are some scenarios and data that would flow from this solution to Peoplesoft? Likewise, what data may need to flow from Peoplesoft into form automation in this solution?
   ANSWER: The solution must be able to integrate bi-directional. The question RFB Appendix D is specific to whether your solution can integrate with Oracle Peoplesoft as a 'yes', 'no' or 'partial' answer.

2. Similarly, you have stated "Solution provides Salesforce Integration". Can you please provide a brief scope description of what modules and objects you may want integration within Salesforce?
   ANSWER: The question in RFB Appendix D is specific to whether your solution can integrate with Salesforce as a 'yes', 'no' or 'partial' answer.

3. We do have calculation fields that can be derived by calculations from other fields. Can you describe specifically the scope of your needs to make sure we can support it?
   ANSWER: The question RFB Appendix D is specific to whether your solution can support field calculations.

4. Can you please provide more details around the type of SSO functionality you would like implemented for your users?

   ANSWER: We currently use CAS or Shibboleth for Single Sign-On (SSO)

5. Does "University of Maine" look for a readily available product (COTS) to meet the business requirement? Or they are open for a custom development to fulfil the business needs
   ANSWER: We are seeking a COTS package.

6. Is there any technology stack expectation?
   ANSWER: We are seeking a cloud-based solution.

7. Is there any timeline expectation(deadline) for the application to be implemented?
   ANSWER: 2 - 4 Weeks

8. We understand that University of Maine expect us to respond only in the "BID SUBMISSION PACKAGE" document provided. Kindly confirm
   ANSWER: Confirmed

9. What is the volume of usage which we foresee for the proposed application?
   ANSWER: Refer to RFB Appendix C Exhibit 1 Table 1 Pricing

10. Can you please give Approximate data volume?
    ANSWER: Refer to RFB Appendix C Exhibit 1 Table 1 Pricing

11. How are the data/details managed currently? Can you please elaborate on it pls. Do let us know if we need to perform migration of any existing content
    ANSWER: Refer to RFB Appendix C Exhibit 1 Table 1 Pricing.

12. Can you please elaborate more on field calculation on forms
    ANSWER: Provides ability to use a calculation, including other field with values, to determine the value of that field. The question RFB Appendix D is specific to whether your solution can support field calculations.

13. "Solution allows for conditional logic" - is for the field calculation?
    ANSWER: Provide the form fields that are relevant to each user based on their previous answers. The question RFB Appendix D is specific to whether your solution can support conditional logic.

14. Is there any requirement on how many instance of the solution needs to be deployed? - This is to understand the licensing cost of the cloud resources
    ANSWER: This is intended for use at one campus currently as specified in RFB Section 1.1.3

15. If custom development, what is the requirement on device support like desktop, mobile and etc.,
    ANSWER: Custom development is not an option

16. If custom development, admin and user modules are expected to be developed? For form building and form submitting
    ANSWER: Custom development is not an option

17. If custom development, what is level of integration expected with Oracle peoplesoft/Salesforce? Only submitted data to be sent to this? Or Any things to be brought from Salesforce/Oracle.
    ANSWER: Custom development is not an option

18. When is the anticipated award date? Are there any other milestones to be aware of? The RFP references a "Section 1.3.1 Timeline of Key Events", but I'm unable to find that timeline anywhere.
    ANSWER: On or before December 16, 2022

19. For what purposes does the University intend to use the Smart Form Builder solution? If you can share examples, that would be helpful.
    ANSWER: Please review RFB Section 1.1.3, use will depend on departments need.

20. In the Master Agreement, **#26 Multi-Institution Capabilities** references the option to include products and services to additional University institutions. Can you please confirm that this specific RFB and the pricing that will be provided is exclusively for the University of Maine at Farmington?
    ANSWER: The initial pricing is for University of Maine at Farmington.