

REQUEST FOR PROPOSALS # 2022-073
Student Response Solution
RESPONSE ADDENDUM #1
May 6, 2022

QUESTIONS

Q1: Are you only interested in enterprise pricing, or is there a student purchase/bookstore option?

A1: Please refer to RFP Section 1.1.3; at this time only the University of Maine, Orono (UM) is seeking the solution. In addition to pricing for UM, we encourage you to provide separately tiered/enterprise pricing incentives as an option in Appendix C in Exhibit 1, Table 4.

Q2: Will each of the six universities be making their own decision related to purchases and should enterprise pricing incentives be determined by each entity's enrollment or by total users in the system?

A2: Please refer to RFP Section 1.1.3; at this time only the University of Maine, Orono (UM) is seeking the solution. In addition to pricing for UM, we encourage you to provide separately tiered/enterprise pricing incentives as an option in Appendix C in Exhibit 1, Table 4.

Q3: Are you only looking for software solutions (mobile/web-based) or is there also interest in hardware (hand held devices).

A3: We are looking for software solutions only.

Q4: Are you requiring that all of the Submission Form Package be submitted as a PDF except for Excel documents? Should the Submission Form Package be only one file with other documents (like VPAT's) integrated?

A4: The Submission Form Package provides you with a word format to easily submit Section 1 and Section 4. Please submit the cost (Appendix C) and Appendix H1 in excel format.

Q5: Is the pricing we propose meant to cover the entire system and all campuses or just the University of Maine (main campus)?

A5: Please refer to RFP Section 1.1.3; at this time only the University of Maine, Orono (UM) is seeking the solution. In addition to pricing for UM, we encourage you to provide separately tiered/enterprise pricing incentives as an option in Appendix C in Exhibit 1, Table 4.

Q6: Approximately how many students currently use student response systems and how many expected users are projected?

A6: For the three years prior to the pandemic, approximately 3,500 students per year purchased a student response system. During academic years 2020-2021 and 2021-2022 the number was much lower do to such things as remote classes, worry that face-to-face classes could become remote, and in anticipation of this RFP. With an enterprise license, we anticipate that more faculty and students will utilize a student response system, perhaps 500-1,000 more.

Q7: As per Appendix I, when providing a HECVAT to an institution, our organization requires a Mutual NDA to be signed. Would it be agreeable to review our Mutual NDA and if agreeable to both parties, be executed before sharing our HECVAT?

A7: [Yes](#)

Q8: As per Appendix I, when providing a AoC to an institution, our organization requires a Mutual NDA to be signed. Would it be agreeable to review our Mutual NDA and if agreeable to both parties, be executed before sharing our AoC?

A8: [Yes](#)

Q9: From Appendix J - General Technical subsection, Q15, please clarify “Describe the ongoing functions to be performed by the University systems administrator and applications administrator?”

A9: [After the implementation process, are there any administrative functions that need to be performed such as, but not limited to, maintenance to be performed, updates pushed...essentially anything that from an administrative level that UMS resources would have to devote time or resources on.](#)