

**REQUEST FOR BID 2022-066**  
**PHYSICAL THERAPY FOR SPORTS MEDICINE**  
**RESPONSE ADDENDUM #01**  
**April 6, 2022**

**QUESTIONS**

1. Will the contractor be responsible for billing and collecting from the insurance companies for the services provided, or is that the responsibility of the University and the contractor will just provide PT at an hourly rate billed to the University? How was the previous/current contract structured?

Yes, the contractor will be responsible for the billing and collecting for payment of services. The University has a secondary insurance policy that will assist with any athlete who has exceeded 5 k in bills related to sport injury. This secondary policy is only to be billed after the first 5k in bills have been paid through the primary insurance company that the student athlete has personally.

2. If the contractor is responsible for billing and collecting, what is the current protocol for when insurances deny further visits or deny authorization?

The denials (if under 5k) will result again in athlete self pay. If the secondary insurance denies further visits then the athlete will only be seen by athletic trainers from that point on for the therapy. PT is an added service to long term or traumatic injury for care as the athletic trainers are also working to keep players able to play healthy. The PT and Athletic trainers will always work in tandem with post, pre surgical care or any preventative needs. This is something that will be discussed with the director of sports medicine and PT services for better understanding once the contractor is formally with us. This can of course be discussed further if any questions arise.

3. What accessibility is required for the students in Gorham and Portland? Would they be able to travel to Bangor/Orono or would the contractor be expected to have a clinic set up in the Gorham/Portland area?

This is a contract to work with ORONO only. We are only doing this for Orono Campus with this contract. We feel it is best for other campuses to decide what or how to best assist their student athlete needs.