

REQUEST FOR PROPOSALS #2021-020 CATI RESPONSE ADDENDUM # 2 February 9, 2021

CLARIFICATION

Respondents may have until the 11:59 pm EST on February 14, 2021 to provide any supplemental information to complete their submission, as long as they provide an initial response today, February 9, 2021 by 11:59 pm EST.

SECTION 2.0 EVALUATION AND AWARD PROCESS

2.1.1. Scoring Weights - Correction to Appendix I, J, K Points, appendices reference, see table below.

Evaluation Appendices	Category	Points
Appendix C	Cost Evaluation	25
Appendix D & E	Master Agreement	10
Appendix F & G	Organization, Qualifications, Experience and References	10
Appendix H	General, Implementation, Training, Support and Reporting	15
Appendix H2	Solution Requirements Matrix	30
Appendix K	Information Technology	10
Appendix I	Accessibility	Pass/Fail
Appendix J	Information Technology Security	Pass/Fail
	Total Points	100