REQUEST FOR PROPOSAL #2020-054
University Store Retail Solution
Addendum #01

CLARIFICATION

QUESTIONS

1. Whether companies from Outside USA can apply for this? (like,from India or Canada)
   ANSWER: Refer to RFP Section 1.3.2 Eligibility to Submit Responses.

2. Whether we need to come over there for meetings?
   ANSWER: Refer to RFP Appendix D, Rider A, Business and Performance Reviews

3. Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)
   ANSWER: Refer to RFP Appendix D, Rider A, Business and Performance Reviews.

4. Can we submit the proposals via email?
   ANSWER: Refer to RFP Section 1.3.8.

5. Netsuite does not provide hardware, though we can provide you with options. Most customers repurpose existing hardware. Is providing new hardware a requirement?
    ANSWER: CJ: Not Necessarily.

6. Is the solution required to be HIPPA compliant?
    ANSWER: CJ: I'm not sure where HIPPA comes into it. KO: They may be referring to FERPA.

7. Is it fair to assume that each location has 12 or less users? If not, please provide user count per location. We identify users as those that would be needing to operate back office application such as accounting, general merchandise, e-commerce, etc. This count should exclude Point of Sale users.
   ANSWER: USM Location = 5 users

8. For accurate pricing, what is the quantity of registers needed at each location?
   ANSWER: USM Location = up to 3 physical registers.