

**REQUEST FOR PROPOSAL #2019-065**  
**Higher Education Learning Management Solution**  
**RESPONSE ADDENDUM #04**  
**April 10, 2019**

**QUESTIONS**

1. Can UMS clarify if the university system is specifically looking for one LMS instance with 7 subaccounts (for the 7 campuses in the UM system), or is UMS looking for 7 separate instances?

*ANSWER: Ideally, we are looking for a single instance with seven (7) subaccounts, which will facilitate greater access for students. We need to provide flexibility to serve campus needs, for example parsing out LTI by subaccount.*

2. We wanted some clarity on what the main consideration for primary implementation would be. The RFP suggests 7 separate instances, but there are follow-up questions regarding single instance with sub-accounts (7). Can you clarify?

*ANSWER: See answer to above question 1.*

3. What are your current Student Information System? What are your future plans for the Student Information System?

*ANSWER: Current Student Information System is Peoplesoft campus solutions now and in the foreseeable future.*

4. With many of our system clients all contact is handled through a central system. Other systems structure the engagement for the individual campuses/institutions to be able to engage us directly for part/all services. Would each campus want its own distinct instance and engagement with the vendor for implementation, training, integrations, and ongoing support?

*ANSWER: See answer to question 1. Contact with the vendor will be through the central information technology staff. There is a need to coordinate campus course migrations. University project manager will be assigned to help facilitate.*