

REQUEST FOR PROPOSAL

**#2019-01**  
**Higher Education Parking Garage Management Solution**  
**Addendum #04**

**CLARIFICATION**

**Deadline for Proposal submission:** November 2, 2018 at 5:00 pm EST

**QUESTIONS**

1. In Table 2 of Exhibit 1 -- are these rows intended to capture personnel info for implementation/change requests or for ongoing support?  
**ANSWER:** Respondent will provide information in this table if their solution requires charge by the hour for professional services, provide a rate schedule, or range of hourly rates we could expect. Specify whether or not those rates include travel.
2. Is there a budget assigned to this project?  
**ANSWER:** Yes
3. Do you require parking payment integration with bursar's office?  
**ANSWER:** Optional – There is no current need for this integration. However, we may want this type of integration in the future.
4. Are there always excess semester/yearly parking spaces available?  
**ANSWER:** Please clarify this question.
5. Is event parking important at USM or other campuses for example to set a particular price for an evening? Do you need an event scheduler?  
**ANSWER:** Yes, set event pricing should be available or a group price paid by the client with capability to issues pre-paid tickets to the client for attendees. Please clarify "event scheduler", is this part of your package or an additional module we would purchase?
6. Regarding the RFP -- what is meant by "e-commerce parking website"?  
**ANSWER:** Provide the ability for parking customers to connect to the parking software via internet.
7. Do you want faculty/staff/students and visitors to access their parking information through a web browser?  
**ANSWER:** Yes.
8. Regarding API integration with Scheduling Solution, PeopleSoft, Asset Works -- Are we pulling data/pushing data or both?  
**ANSWER:** We would like data to be pulled from PeopleSoft.
9. Will parking administrators use university authorization systems to access the administration dashboard (as opposed to a separate login/password info)?  
**ANSWER:** The preferred method would be to use university authorization systems to access the administration dashboard.