**University of Maine System**
**Web Accessibility & Governance Tool - RFP# 2018-69**
**ADDENDUM #01**

## QUESTIONS

1. Pages 26 & 31 Appear to be the same- redundant? Please clarify
   **ANSWER:** These tables are used for different purposes please read the instructions for both. Table 4 is only to be used if you would like to suggest additional products or services not included in baseline pricing that may be of interest to the University at a later date.

2. Page 29 Can you clarify what this goes refers to? Can you attach it when you respond
   **ANSWER:** Exhibit 1 (Table 3) would only be used if you offer pricing for custom features. Please read the instructions which goes with the table on page 28.

3. Page 32- If not applicable can we leave blank?
   **ANSWER:** You need to provide a response even if is $0.00.

4. You mentioned you have 63 domains consisting of 170,000 pages how often do you plan to scan them. You mentioned you are currently scanning them. Please advise on the types, depths of scans and frequency of your scans as well as if you plan to increase the # of pages you will scan next year.
   **ANSWER:** We currently scan most sites weekly, though we scan some less often, and we currently have the option of an on-demand scan when needed. These scans are typically not limited by depth, just by domain: the scan will continue following links from a given starting point, as long as the linked pages are in the same domain, or optionally a related subdomain. We expect the number of pages scanned to increase as additional existing & new domains are added. However, all seven campuses' primary domains are already being scanned. If pricing is dependent on scan frequency and numbers of pages scanned then bidders should include details in their proposal.

5. Please specify if higher education department experience is compulsory or would any private firm experience and past performance be considered for this project?
   **ANSWER:** Higher education experience is not compulsory for this solution.

6. Please specify if services/training/meeting is to be performed on-site or off-site?
   **ANSWER:** Since we are a multi-location institution we are open to virtual synchronous and non-synchronous services, training and meetings.

7. Please specify if there is any budget for the project?
   **ANSWER:** Yes

8. Please specify is there any hardware requirement?
   **ANSWER:** If proposing an on-premise, non-hosted, solution, compatibility with a vmware virtual server environment is preferred.

9. Please specify if any licences or third party software is required?
   **ANSWER:** No licenses or third-party software is required in order to access the university's websites that will be the target of scanning.