

**University of Maine System  
Video Surveillance for Higher Education – RFP #2017-31  
ADDENDUM #01**

**CLARIFICATION**

1. In section 1.3.1 Timeline of Key events the Event Due Date for Response to Written Inquiries/Questions is corrected to October 13, 2016.

**QUESTIONS**

1. For the video surveillance services there are no listed system sizes of server or camera count.

**ANSWER: As identified in RFP Sections 1.1.3, 1.1.4 and 2.2:**

The outcome of this Request for Proposal will establish relationships with one or more vendor partners who, through this process, have been vetted and deemed qualified to provide the services below. While the University prefers a single solution that is scalable to meet the needs of both large and small institutions, it reserves the right to award Agreement(s) to one or multiple Respondents, which may include awards to Respondents for a geographical area, if such award is in the best interest of the University.

**Ongoing Maintenance of Equipment**

Including but is not limited to: semi-annual inspection of the surveillance cameras; request to refocus or alter camera configurations; Trouble-shooting issues with existing installations and resolve such issues.

The Respondent will define the amount of services offered under the contract and a time and labor component for any additional services required. Your response must detail the warranty offered for products and services.

**Installation and Configuration Services**

Including but not limited to Initial consultation and walk through for new installations; Suggested hardware and configuration for new cameras, including a quote for such hardware; Installation of such hardware (excluding network drop, which will be overseen by UM\_ITS).

Equipment offered must be supported by our current software, a list of the supported equipment can be found at: <http://www.video-insight.com/supported-cameras.php>

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The establishment of such relationship(s) will allow campuses to work with one of the awarded vendor(s). This will not, however, result in exclusive rights to University video surveillance needs.

Currently we have two campuses that require ongoing support and maintenance services they are:

- 1) University of Maine, Orono – There are currently 220 cameras.
- 2) University of Southern Maine has 25 active cameras. The 10 residential life cameras that have their own virtual server that is managed by IT, and are using exaqtvision software. The other cameras are currently managed separately by other vendors and/or their departments.

We anticipate continued growth of camera deployment across the campuses.