University of Maine System Digital Migration Services - RFP# 2016-62 ADDENDUM #02

QUESTIONS

1. What communication tools are in place to inform the selected vendor if the University is not appropriated sufficient funds to pay for this work?

ANSWER:

Refer tp RFP Page 36 Notices

2. We enjoy good relationships with our client-partners. What are the expectations for communications/campus visits? How often? How many?

ANSWER:

Refer to RFP Page 40, specifically business and performance review and campus visits. Plan on maximum of quarterly business reviews these do not need to be done onsite. Campus visits will depend on the how well the implementation and support is going overall.

3. What testing tool(s) does the University plan to use to meet WCAG/Section 508? And specifically what date will the selected vendor have this information?

ANSWER:

The University currently does not have any testing tools in place, however we are reviewing options for them now.

4. Share the specific sensitive data that is included in the scope of this work (we are looking at Appendix L, Question 4).

ANSWER:

This question largely depends on what your solution needs to provide the scope of work outlined in the RFP. The University does not intend to introduce sensitive data.

5. Confirm that that NO credit card/payment information will be the scope of work. If, commerce is indeed a part, elaborate on the specifics.

ANSWER:

There is no credit card/payment information in the scope of this work.