University of Maine System Services Engagement to Support Oracle PeopleSoft Product - RFP # 26-15 ADDENDUM #1 – ANSWERS TO VENDOR QUESTIONS

1. Is the University seeking onsite, remote, or a mixture of both onsite and remote services to meet your needs?

<u>Answer</u>: The University anticipates the vendor will provide a mixture of remote and onsite services as best fits each project or request.

2. What ideal partnership is the University of Maine System seeking? Are you looking for a PeopleSoft professional consulting firm that provides "turnkey" solutions with additional offerings like onsite and remote support / development models, project ownership and methodology? Or are you looking to partner with a PeopleSoft consulting firm that provides independent consultants on a time and materials (staff augmentation) basis?

<u>Answer</u>: The University is seeking a relationship with a consulting firm which will provide a broad range of services from project leadership to upgrade labs to staff augmentation. We understand that firms may bring vendor partners into the work, or may need to bring in independent contracts to fully staff. Our expectation is that the consulting firm, however, is providing, and standing behind the quality of the service.