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**REQUEST FOR PROPOSALS #17-13
Internet and Telephone Calling Services
University of Maine System
ADDENDUM #1**

In response to vendor inquiries, the University offers the following:

The University of Maine

Q1. What type of PBX will the Contractor be connecting to?

University of Maine
at Augusta

A1. There are multiple types of PBX's within the University of Maine System.

University of Maine
at Farmington

Q2. Cambridge Mass. Location – will it be carrying internet also or is it Commodity Internet?

A2. Commodity Internet service is meant to differentiate between the internet and the national research and education network, Internet 2.

University of Maine
at Fort Kent

Q3. What is the projected installation date for these services?

University of Maine
at Machias

A3. The implementation dates vary by service and location. In general we are looking for a July 1, 2013 implementation date with the possibility of some services starting sooner based on mutual agreement with the contractor and the University.

University of Maine
at Presque Isle

Q4. Will the University of Maine System consider picking up the IP in Portsmouth, NH?

University of
Southern Maine

A4. No.

Q5. What are your number of trunks at busy hour for each traffic type (local, intra-lata, inter-lata, international and toll free) at each campus? What are your average traffic volumes?

A5. The University is not providing vendors with the information requested. Rather, if you will go to paragraph 4.12.3 of the Request for Proposals, the University is asking vendors to "Identify breakpoint in traffic volumes that affect pricing. Specify what affect a 25% increase or decrease in call traffic would have on your proposal. The University prefers solutions and pricing that does not require volume commitments."

Q6. Can you tell us if the University will want the ability to burst all the way to 10 GIG (even if the contracted volume is 4 or 5 GIG)? If so, there will be bursting charges for usage beyond the contracted volume.

A6. The University prefers an Internet service that is burstable up to the full line rate. In this case, 10 Gbps.

Q7. Section 3.9 and 3.9.1 show that you need SIP Trunks to terminate at 2 separate locations.

Q7a. How many SIP Trunks do you need to terminate at **each** location?

A7a. Please provide pricing for available options.

Q7b. How many DID's need to be coming off of these SIP Trunks?

A7b. Please provide pricing for available options.

Q7c. Do you have a SIP capable telephone system or would you need a SIP Gateway to be provided at each location?

A7c. The University has a SIP capable telephone system.

Q8. Can you provide a copy of the RFP in Microsoft Word?

A8. Yes.



Hal Wells
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Assistant Director of Strategic Procurement

February 1, 2013