

**University of Maine System**  
**Case Management Software for Higher Education - RFP# 2016-010**  
**ADDENDUM #01**

**QUESTIONS**

1. I understand there are seven campuses in the UME system. Does this RFP seek a single solution for all campuses, or individual systems/ databases for each campus?

**ANSWER:** The RFP is seeking a single solution for all 7 UMS campuses with one database. Data access requirements should allow limiting access if required between campuses.

2. Should our cost estimate be for a single campus with the understanding that the 'Multi Institutional clause' will be applied for any campus which seeks to join the contract?

**ANSWER:** Please provide a cost estimate for both a single campus, as well as, an enterprise solution, comprised of 7 campus locations.

3. Will some campuses have legacy data to be migrated into the selected system? If local installations are an option, will each campus provide a site/ data center or will there be a central state-wide data center?

**ANSWER:** No, we don't have existing systems requiring automated import.

4. Regarding the location of the software, will all campuses be required to use a cloud-based SAAS, or will local installations be an option?

**ANSWER:** Either a centrally hosted option within the UMaine System or a SAAS approach is acceptable. However, installations physically located at each campus would not be.

5. Does PEOPLESOFT support campus identifiers to indicate which campus a student is attending?

**ANSWER:** PeopleSoft does have campus identifiers but students may be affiliated with multiple campuses.