

Administered by UNIVERSITY OF MAINE SYSTEM Office of Strategic Procurement

# **REQUEST FOR QUALIFICATIONS**

# **PROCUREMENT CONSULTING SERVICES**

RFQ # 03-09

ISSUE DATE: August 29, 2008

LETTERS OF INTEREST MUST BE RECEIVED BY: September 19, 2008

DELIVER TO:

University of Maine System Office of Strategic Procurement Attn: Anne-Marie Nadeau, C.P.M. 16 Central Street Bangor, ME 04401

## PROCUREMENT CONSULTING SERVICES

The University of Maine System (UMS) desires to procure consulting services for a comprehensive review of the UMS procure-to-pay (PTP) infrastructure and processes for the purpose of developing a business model and plan to re-engineer current practices.

The University of Maine System has provided high-quality, accessible and affordable learning opportunities since its creation in 1968. Through the work of its seven distinct universities, the System undertakes and shares creativity, innovation and outreach to improve Maine's economy and quality of life. Since the procurement activities of the System play such a large role in the System's success and the state economy, the UMS leadership believes a large-scale review and re-engineering of procurement processes, where beneficial, is vital to save money and improve services. The System began using PeopleSoft v.8.4 integrated financials software in July 2005 and is planning an upgrade to 9.0 in late Spring of 2009. The objective of this project is to implement best practices in the procure-to-pay process for the most cost-effective and efficient utilization of the PeopleSoft software.

### The scope of work shall include but not be limited to:

- (a) A thorough spend analysis including data from all sources including existing PTP, accounts payable, and the purchasing card program;
- (b) A review of the PTP organizational structure, processes and internal controls;
- (c) A review of comparable educational institutions to determine appropriate benchmarks;
- (d) Recommendations for improvements to organizational structures and/or business practices;
- (e) Development of a business case supporting recommendations to include both short and long term identified and documented savings and implementation costs (the business case should consider, where applicable, the total cost of ownership);
- (f) Development of an implementation plan and roadmap for solutions.

Firms desiring to be considered for this project should submit a letter indicating interest and the ability to start work immediately.

Consultants have an obligation to disclose any situation of actual or potential conflict that impacts their capacity to serve the best interest of the University of Maine System, or that may reasonably be perceived as having this effect. Failure to disclose said situations may lead to the disqualification of the Consultant or the termination of its Contract. The System reserves to right to consider potential conflict in the selection process to include potential relationships that may affect implementation solutions.

#### Nine (9) copies of the following must accompany the letter:

- (a) A statement of qualifications;
- (b) A list of procurement consulting projects conducted in the last three years for colleges and universities similar in size and resources to the University of Maine System;
- (c) A profile of key personnel to be involved in the project;
- (d) A list of three references from colleges and universities for work performed within the last three years on projects of similar size and scope;
- (e) An estimated schedule for the project.

Where possible, all materials submitted should be fully recyclable. Submissions shall be on standard 8.5 x 11, letter-sized paper and be clipped together without binding.

To be considered, firms must be capable of starting work immediately following the conclusion of the selection process. Short-listed firms may be contacted to participate in on-campus interviews. Firms invited for interviews will present a schedule of fees and an estimated budget for the project at that time.

Attached is a copy of the University's Professional Services Contract for your review. **Do not fill it out at this time; it is only for your information.** If you have a contract that you would prefer to use for this project, please include that with your materials. The firm selected for this project will be required to show evidence of, and maintain through the completion of the project, all required insurance as provided for in Attachment B of the Professional Services Contract.

### All responses should be addressed to:

Anne-Marie Nadeau, C.P.M. Office of Strategic Procurement University of Maine System 16 Central Street Bangor, Maine 04401. (207)973-3313, Fax (207)973-3322 Email <u>amnadeau@maine.edu</u>

Letters of interest must be received prior to close of business on Friday, September 19, 2008.

## FOR INFORMATIONAL PURPOSES ONLY DO NOT FILL OUT AT THIS TIME

### UNIVERSITY OF MAINE SYSTEM CONTRACT FOR PROFESSIONAL SERVICES (not for use for architectural or engineering design contracts)

This Contract entered into this \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_, by and between the University of Maine System, hereinafter referred to as the "University", and \_\_\_\_\_, hereinafter referred to as "Contractor".

**WHEREAS,** the University desires to enter into a contract for professional services, and the Contractor represents itself as competent and qualified to accomplish the specific requirements of this Contract to the satisfaction of the University;

**NOW THEREFORE,** in consideration of the mutual promises contained herein, the parties hereby agree as follows:

- 1. <u>Specifications of Work</u>: The Contractor agrees to perform the Specifications of Work as described in Attachment A, hereby incorporated by reference.
- 2. <u>Term</u> : This Contract shall commence on \_\_\_\_\_\_ and shall terminate on \_\_\_\_\_\_, unless terminated earlier as provided in this Contract.

## 3. Payment :

- A. The total of **all** payments made against this contract shall not exceed \$\_\_\_\_\_. Any expenses not listed here will not be reimbursed.
- B. The University shall compensate the Contractor at the rate of \$ \_\_\_\_\_ per \_\_\_\_ (hour, week, semester, entire project.) Payment will be made within 30 days upon submittal and approval of invoices.
- C. Reimbursement for travel:

\_\_\_\_\_ All travel, lodging and meals are part of the compensation described in section A.

No additional reimbursement will be made.

#### OR

\_\_\_\_\_ Contractor will be reimbursed for pre-approved travel, lodging and meals in an amount not to exceed \$ \_\_\_\_\_. Copies of receipts or itemized bills for expenses must be submitted for reimbursement.

- D. Other expenses (postage, printing, phone, etc.) shall not exceed \$ \_\_\_\_\_. Copies of receipts or itemized bills for expenses must be submitted for reimbursement.
- 4. <u>Termination</u>: This Contract may be terminated by mutual agreement of the parties or by either party upon thirty (30) days prior written notice to the other. If at any time the Contractor fails to comply with the provisions of this Contract, the University shall have the right to terminate this Contract immediately with written notice. Termination does not release the Contractor from its obligations to provide services per the terms of the Contract during the notification period.
- 5. <u>Obligations Upon Termination</u>: Any materials produced in performance of this agreement are the property of the University and shall be turned over to the University upon request. The University shall pay the Contractor for all services performed to the effective date of termination subject to offset of sums owed by the Contractor to the University.

- 6. <u>Conflict of Interest</u>: No officer or employee of the University shall participate in any decision relating to this contract which affects his or her personal interest in any entity in which he or she directly or indirectly has interest. No employee of the University shall have any interest, direct or indirect, in this contract or proceeds thereof.
- 7. <u>Modification</u>: This Contract may be modified or amended only in a writing signed by both parties.
- 8. <u>Assignment</u>: This Contract, or any part thereof, may not be assigned, transferred or subcontracted by the Contractor without the prior written consent of the University.
- 9. <u>Applicable Law</u>: This Contract shall be governed and interpreted according to the laws of the State of Maine.
- **10.** <u>Administration:</u> \_\_\_\_\_\_\_shall be the University's authorized representative in all matters pertaining to the administration of the terms and conditions of this Contract and to whom all notices must be sent.
- 11. <u>Non-Discrimination</u>: Contractor shall not discriminate and shall comply with applicable laws and University policies prohibiting discrimination on the basis of race, color, religion, sex, sexual orientation, transgender status or gender expression, national origin or citizenship status, age, disability or veteran status and to provide reasonable accommodations to qualified individuals with disabilities upon request.
- **12.** <u>Indemnification</u>: The Contractor shall comply with all applicable federal, state and local laws, rules, regulations, ordinances and orders relating to the services provided under this Contract. Contractor shall indemnify, defend and hold the University, its Trustees, officers, employees, and agents, harmless from and against any and all loss, liability, claims, damages, actions, lawsuits, judgments and costs, including reasonable attorney's fees, that the University may become liable to pay or defend arising from or attributable to any acts or omissions of the Contractor, its agents, employees or subcontractors, in performing its obligations under this Contract, including, without limitation, for violation of proprietary rights, copyrights, or rights of privacy, arising out of a publication, translation, reproduction, delivery, performance, use or disposition of any data furnished under the Contract or based on any libelous or other unlawful matter contained in such data.
- **13.** <u>Contract Validity</u>: In the event one or more clauses of this Contract are <u>declared</u> invalid, void, unenforceable or illegal, that shall not affect the validity of the remaining portions of this Contract.
- 14. Independent Contractor: Contractor is an independent contractor of the University, not a partner, agent or joint venturer of the University and neither Party shall hold itself out contrary to these terms by advertising or otherwise, nor shall either party be bound by any representation, act or omission whatsoever of the other. Contractor, its employees and subcontractors if any, is/are independent contractors for whom no Federal or State Income Tax will be deducted by the University, and for whom no retirement benefits, social security benefits, group health or life insurance, vacation and sick leave, Worker's Compensation and similar benefits available to University's employees will accrue. The parties further understand that annual information returns as required by the Internal Revenue Code and Maine Income Tax Law will be filed by the University with copies sent to Contractor. Contractor will be responsible for compliance with all applicable laws, rules and regulations involving but not limited to, employment, labor, Workers Compensation, hours of work, working conditions, payment of wages, and payment of taxes, such as unemployment, social security and other payroll taxes, including other applicable contributions from such persons when required by law.
- **15.** <u>Intellectual Property</u>: Any information and/or materials, finished or unfinished, produced in performance of this Contract, and all of the rights pertaining thereto, are the property of the University and shall be turned over to the University upon request.

- 16. <u>Entire Contract</u>: This Contract sets forth the entire agreement between the parties on the subject matter hereof and replaces and supersedes all prior agreements on the subject, whether oral or written, express or implied.
- 17. <u>Licensing</u>: Contractor shall secure in its name and at its expense all federal, state, and local licenses and permits required for operation under this Contract. Contractor shall provide proof of such licensure or permit to the University prior to commencing work under this Contract.
- 18. <u>Record Keeping, Audit and Inspection of Records</u>: The Contractor shall maintain books, records and other compilations of data pertaining to the requirements of the Contract to the extent and in such detail as shall properly substantiate claims for payment under the Contract. All such records shall be kept for a period of seven years or for such longer period as specified herein. All retention periods start on the first day after the final payment of the Contract. If any litigation, claim, negotiation, audit or other action involving the records is commenced prior to the expiration of the applicable retention period, all records shall be retained until completion of the action and resolution of all issues resulting therefrom, or until the end of the applicable retention period, whichever is later. The University, the grantor agency (if any), or any of their authorized representatives shall have the right at reasonable times and upon reasonable notice, to examine and copy the books, records and other compilations of data of the Contractor pertaining to this Contract. Such access shall include on-site audits.
- **19.** Publicity, Publication, Reproduction and use of Contract's Products or Materials: Unless otherwise provided by law or the University, title and possession of all data, reports, programs, software, equipment, furnishings and any other documentation or product paid for with University funds shall vest with the University. The Contractor shall at all times obtain the prior written approval of the University before it, any of its officers, agents, employees or subcontractors, either during or after termination of the Contract, makes any statement bearing on the work performed or data collected under this Contract to the press or issues any material for publication through any medium of communication. If the Contractor or any of its subcontractors publishes a work dealing with any aspect of performance under the Contract, or of the results and accomplishments attained in such performance, the University shall have a royalty free, non-exclusive and irrevocable license to reproduce, publish or otherwise use and to authorize others to use the publication.
- **20.** <u>Confidentiality</u>: The contractor shall comply with all laws and regulations relating to confidentiality and privacy including but not limited to any rules or regulations of the University.
- 21. <u>Force Majeure</u>: Neither party shall be liable to the other or be deemed to be in breach of this Contract for any failure or delay in rendering performance arising out of causes beyond its reasonable control and without its fault or negligence. Such causes may include, but are not limited to, acts of God or of a public enemy, fires, flood, epidemics, strikes, embargoes or unusually severe weather. Dates or time of performance shall be extended to the extent of delays excused by this section provided that the party whose performance is affected notifies the other promptly of the existence and nature of such delay.
- 22. <u>Notices</u>: Unless otherwise specified in an attachment hereto, any notice hereunder shall be in writing and addressed to the persons and addresses below.
- 23. Insurance Requirements: Attachment B, hereby incorporated by reference.
- 24. Signatures:

FOR THE UNIVERSITY OF MAINE SYSTEM:

FOR THE CONTRACTOR:

	LEGAL NAME: BY: (signature)	
BY:(signature)		
Name:(print or type)	Name: (print or type)	
Title:	Title:	
	Address:	
Telephone:	Telephone:	
Fax:	Fax:	
Date:	Date:	
	Tax ID #:	

## Substitute Form W-9 - Taxpayer Identification Number Request & Certification

Please complete the following information. We are required by law to obtain this information from you when making a reportable payment to you.

If you do not provide us with this information, your payments may be subject to federal income tax backup withholding. Use this form only if you are a **U.S. person** (including US. resident alien.). <u>If you are a foreign person, use the appropriate Form W-8</u>.

## Part 1 Tax Status:

Print Name:			
Address (number, street, and apt. or suite no.)	):		
City:	State	2:	_Zip:
Phone: ()			
Complete One:			
Individual/Sole Proprietor Business N	ame, if different fron	n above	
Social Secu	rity Number		_
- or - Business El	N		
Partnership EIN			
Corporation EIN			
Please answer questions below if you are	e a corporation:		
1. Corporation providing legal services? ${f Y}$	Ν		
2. Corporation providing medical services? $\mathbf{Y}$	Ν		
Limited Liability Company	EIN		
Tax-Exempt or Not-for-Profit under § 501(C)(3)			
Government Entity	EIN		
Estate or Trust	EIN		
All other Entities	EIN		
Part 2 Exemption:       If exempt from Form 1099 reporting, check here:         and circle your qualifying exemption reason below			
<ol> <li>An organization exempt from tax under IRC section 501(a)</li> <li>The United States or any of its agencies or instrumentalities</li> <li>A state, the District of Columbia, a possession of the United States, or any of their political subdivisions or instrumentalities</li> <li>A foreign government or any of its political subdivisions, agencies, or instrumentalities</li> <li>An international organization or any of its agencies or instrumentalities</li> <li>Other:</li></ol>			
<ul> <li>Part 3 Certification:</li> <li>Under penalties of perjury, I certify that:</li> <li>1. The number shown on this form is my correct taxp</li> <li>2. I am not subject to backup withholding because: (a)</li> </ul>			

Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding, and

3. I am a U.S. person (including a U.S. resident alien).

**Certification instructions.** You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return.

Signature of U.S. person: \_\_\_\_

Date: \_\_\_

Please return this form with the attached contract. Thank you for your cooperation.

## UNIVERSITY OF MAINE SYSTEM CONTRACT FOR PROFESSIONAL SERVICES SPECIFICATIONS OF WORK

## ATTACHMENT A

### UNIVERSITY OF MAINE SYSTEM CONTRACT FOR PROFESSIONAL SERVICES INSURANCE REQUIREMENTS

## ATTACHMENT B

Contractor's Liability Insurance: During the term of this agreement, the Contractor shall maintain the following insurance:

Insurance Type	Coverage Limit
<ol> <li>Commercial General Liability (Written on an Occurrence-based form)</li> </ol>	\$1,000,000 per occurrence or more (Bodily Injury and Property Damage)
<ol> <li>Professional Liability (Errors and Omissions)</li> </ol>	\$2,000,000 limit or more
<ol> <li>Automobile Liability (Including Hired &amp; Non-Owned)</li> </ol>	\$1,000,000 per occurrence or more (Bodily Injury and Property Damage)
4. Employee Dishonesty (Insurance Policy or Bond)	\$1,000,000 limit or more
5. Workers Compensation	Required for all personnel (In Compliance with Applicable State Law)

The amounts carried are subject to minimum requirements as established by applicable laws and regulations. The University reserves the right to accept or require alternative insurance limits when deemed in its best interest to do so.

The University of Maine System shall be named as Additional Insured on the Commercial General Liability insurance.

Certificates of Insurance for all of the above insurance shall be filed with:

Office of Strategic Procurement University of Maine System 16 Central Street Bangor, Maine 04401

Certificates shall be filed prior to the date of performance under this Agreement. Said certificates, in addition to proof of coverage, shall contain the standard statement pertaining to written notification in the event of cancellation, with a thirty (30) day notification period.