Board of Trustees **Human Resources / Labor Relations Committee**

April 28, 2025 1:00 PM ZOOM – No Physical Location is Available

The public is invited to view the meeting on YouTube. The link to the Board of Trustees YouTube page can be found the Board website: https://www.maine.edu/board-of-trustees/

AGENDA

1:00-1:35 pm

Executive Session

The Human Resources & Labor Relations Committee will enter Executive Session under the provisions of: 1 MRSA Section 405 6-A & 6-D.

1:35 - 2:10 pm

Public Meeting Agenda

TAB 1	HR/LR Updates
TAB 2	2023 - 2024 Turnover Analysis Report
TAB 3	2023 - 2024 Workforce Profile Report

University of Maine System Board of Trustees

AGENDA ITEM SUMMARY

NAME OF ITEM: Human Resources and Labor Relations Updates

INITIATED BY: Patrick Flood, Chair

BOARD INFORMATION: X BOARD ACTION:

BOARD POLICY:

N/A

UNIFIED ACCREDITATION CONNECTION:

N/A

BACKGROUND:

This is an opportunity for Committee Chair Patrick Flood and/or Vice Chancellor for Strategic Initiatives (VCSI), Carolyn Dorsey, to present timely updates regarding initiatives and actions within UMS Human Resources and Labor Relations.

University of Maine System Board of Trustees

AGENDA ITEM SUMMARY

NAME OF ITEM: 2023 - 2024 UMS Turnover Analysis Report

INITIATED BY: Patrick Flood, Chair

BOARD INFORMATION: X BOARD ACTION:

BOARD POLICY:

N/A

UNIFIED ACCREDITATION CONNECTION:

N/A

BACKGROUND:

The Chief Human Resources Officer will present the findings of this Annual Report, created to educate and inform management and the Board of Trustees of employment turnover in the UMS workforce for the annual time frame indicated.

Attachment

2023-2024 UMS Turnover Analysis Report

2023 - 2024 Turnover Analysis

Kelly Zuras, HRIS Analyst April 3, 2025

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INTRODUCTION

This report includes only regular staff and primary position records for employees in an active, leave with pay or leave without pay status. Regular staff in the Part-Time Faculty bargaining unit are included; temporary staff in the Part -Time Faculty unit are excluded.

The report covers the period from November 1, 2023, through October 31, 2024.

The population is determined by averaging the number of staff active, on leave, or on leave without pay on November 1, 2023 and October 31, 2024.

Resignations, voluntary retirements, failure to return from leave, death, and disability are considered voluntary separations. All other separation reasons are considered involuntary separations. Separations due to death or disability were included with involuntary terminations in reports prior to 2014.

New hires are hired from outside the University and do not include staff who are already employees. The new hire and rehire statistics do not include employees who have taken a secondary job or transferred within the University System. Rehires include employees moving from temporary to regular positions and/or have had a separation from the University of Maine System. Internal hires and transfers are isolated and included for reference.

Key to bargaining groups:

Non-Represented Salaried Non-Represented Faculty

AFUM - Associated Faculties of the Universities of Maine, MEA/NEA

UMPSA - Universities of Maine Professional Staff Association, MEA/NEA

COLT - Associated C.O.L.T. (Clerical, Office, Laboratory and Technical) Staff of the Universities of Maine, MEA/NEA

Service & Maintenance - Teamsters Union Local #340

University Supervisors

Police - Fraternal Order of Police Lodge #100

PATFA - Part-Time Faculty Association, MFT/AFT, AFL-CIO

Law Faculty

Non-Represented Hourly

<u>Data Source</u>: PeopleSoft HRPRD Database; the University of Maine System.

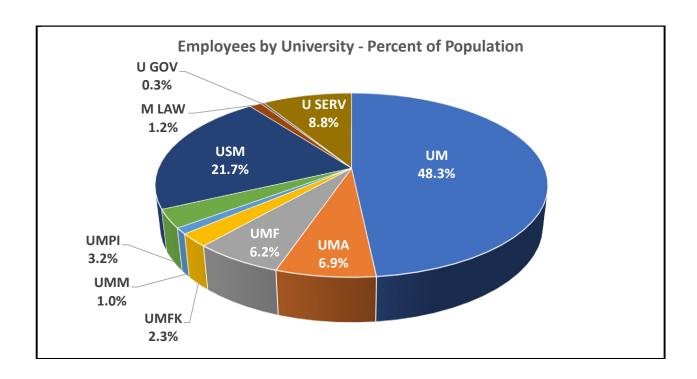
HIGHLIGHTS

- From November 1, 2023 through October 31, 2024 the number of employee separations for all reasons was 11.9% of the average population of regular employees. Of this, voluntary resignations made up 7.7%, and retirements accounted for 3.0%. The remaining 1.2% involuntary separations resulted from end of term appointments, layoff, and termination. (Totals may be slightly off due to rounding)
- The turnover rate of 11.9% is down from last year's rate of 15.3% due to a decrease in involuntary separations.
- External benchmarking UMS' turnover rate, CUPA-HR Data-On-Demand gives an average turnover rate of 11.49% for institutions with student enrollment FTE greater than 8,654 between November 1, 2023 to October 31, 2024.
- The total number of separations for all reasons is 529, which is 157 less than last year for the same period; a decrease of 22.9%.
- Separation rates vary among universities from a high of 19.4% for the University of Maine at Machias campus to a low of 6.6% for University Services.
- The average years-of-service for resignations is 3.8 years, 24.9 years for retirements, and 5.8 for involuntary separations.
- There were 79 new hires with minority status. Of this number 16% left during their first year of employment versus 84% for those with non-minority status.
- Retention of employees at all Universities is 87.9%, an increase from last year's 83.4%.
- The turnover rates for the represented and non-represented as a percentage of the bargaining unit vary with a high of 23.3% for Law to 0.0% in the PATFA unit. Separation rates in other represented bargaining units are: AFUM: 8.7%, UMPSA: 12.3%, ACSUM: 14.5%, Service and Maintenance: 14.6%, University Supervisors: 18.8%, Police: 9.9%, Non-Represented Hourly: 16.7%, Non-Represented Salaried: 11.6%, and Non-Represented Faculty: 10.7%.

HEADCOUNT

Average	Headcount -	Regular	Staff
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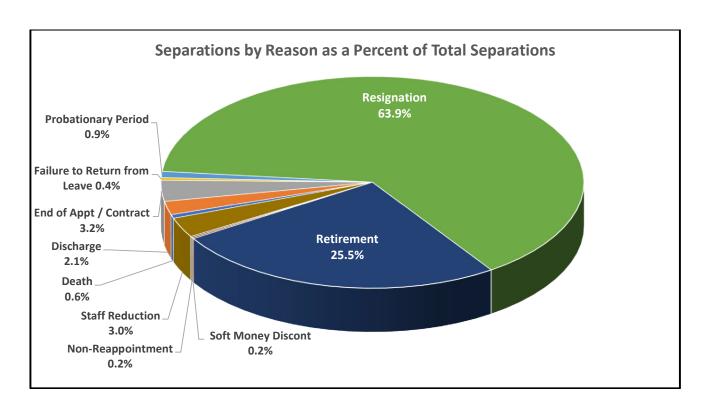
	Headcount	Headcount	Average	Percent of Total
Campus	October 31, 2023	October 31, 2024	Headcount	Headcount
University of Maine	2,131	2,152	2,142	48.3%
University of Maine Augusta	308	304	306	6.9%
University of Maine Farmington	276	275	276	6.2%
University of Maine Fort Kent	100	102	101	2.3%
University of Maine Machias	49	44	47	1.0%
University of Maine Presque Isle	132	153	143	3.2%
University of Southern Maine	968	955	962	21.7%
Maine Law	51	53	52	1.2%
Governance	12	16	14	0.3%
University Services	398	384	391	8.8%
Total	4,425	4,438	4,432	100%



SEPARATIONS

Reasons for Separations - Regular Staff

				Failure to		ga.u.		Soft			
Campus	Death	Dis- charge	End of Appt / Contract	Return from Leave	Proba- tionary Period	Resig- nation	Retire- ment	Money Discon- tinuance	Non- Reappoint- ment	Staff Reduc- tion	Total
University of Maine	1	1	13	1	2	152	56	1	ment	4	231
University of Maine Augusta	1	6	1			23	12	1			43
University of Maine Farmington						20	11			7	38
University of Maine Fort Kent				1		9	3		1		14
University of Maine Machias						6	3				9
University of Maine Presque Isle						16	6			1	23
University of Southern Maine	1	3	1		2	91	34			4	136
Maine Law			2			4	2				8
Governance						1					1
University Services		1			1	16	8				26
Total	3	11	17	2	5	338	135	1	1	16	529
Percent Total	0.6%	2.1%	3.2%	0.4%	0.9%	63.9%	25.5%	0.2%	0.2%	3.0%	100%



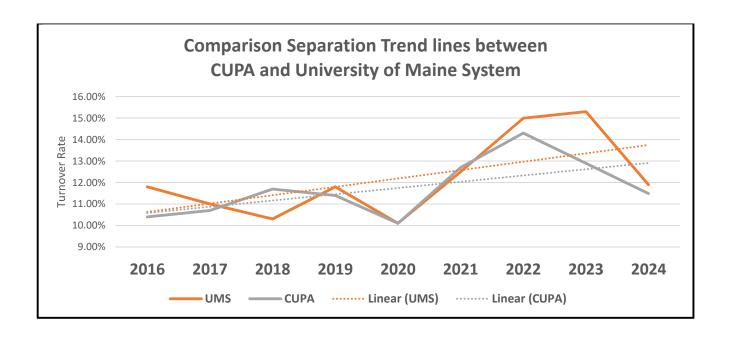
TURNOVER

Turnover by Campus

Campus	Average Headcount	Separations	Turnover
University of Maine	2,142	231	10.8%
University of Maine Augusta	306	43	14.1%
University of Maine Farmington	276	38	13.8%
University of Maine Fort Kent	101	14	13.9%
University of Maine Machias	47	9	19.4%
University of Maine Presque Isle	143	23	16.1%
University of Southern Maine	962	136	14.1%
Maine Law	52	8	15.4%
Governance	14	1	7.1%
University Services	391	26	6.6%
Total	4,432	529	11.9%

Turnover Benchmarking 2016 - 2024

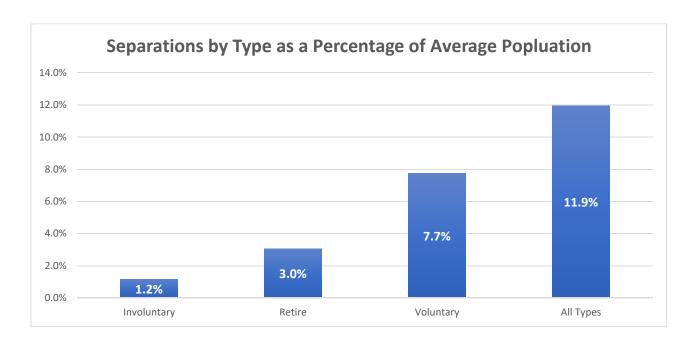
	2016	2017	2018	2019	2020	2021	2022	2023	2024
University of Maine System	11.80%	11.00%	10.30%	11.80%	10.10%	12.50%	15.00%	15.3%	11.90%
CUPA Benchmark	10.40%	10.70%	11.70%	11.40%	10.10%	12.70%	14.30%	12.9%	11.49%



SEPARATION DETAILS

Separations by Type

Campus	Involuntary	Retirement	Voluntary	Total
University of Maine	21	56	154	231
University of Maine Augusta	7	12	24	43
University of Maine Farmington	7	11	20	38
University of Maine Fort Kent	1	3	10	14
University of Maine Machias		3	6	9
University of Maine Presque Isle	1	6	16	23
University of Southern Maine	10	34	92	136
Maine Law	2	2	4	8
Governance			1	1
University Services	2	8	16	26
Total	51	135	343	529
Percent of Average Headcount	1.2%	3.0%	7.7%	11.9%



Average Years of Service Prior to Separation by Type

		•	
Campus	Involuntary	Retirement	Voluntary
University of Maine	7.2	25.2	3.4
University of Maine Augusta	3.5	30.3	4.0
University of Maine Farmington	8.0	19.2	4.8
University of Maine Fort Kent	4.8	23.8	3.9
University of Maine Machias		20.1	1.1
University of Maine Presque Isle	6.4	23.6	2.8
University of Southern Maine	4.2	24.9	4.0
Maine Law	1.3	18.2	1.4
Governance			6.7
University Services	3.7	27.5	6.7
Total	5.8	24.9	3.8

Separations by Years of Service, by Gender, by Minority Status

	Less Than One Year	One Year	Two Years	Three Years	Four Years	Over Five Years
Number of Terminations	93	86	65	25	17	243
Female	50	44	33	12	6	126
Male	42	42	29	13	11	116
Not Specified	1	0	3	0	0	1
Minority	15	13	9	5	4	11
Non-minority	78	73	56	20	13	232

Separations by Years of Service, by Gender, by Minority Status (Percentages)

	Less					Over
	Than	One	Two	Three	Four	Five
	One Year	Year	Years	Years	Years	Years
Number of Terminations	18%	16%	12%	5%	3%	46%
Female	54%	51%	50%	48%	35%	52%
Male	45%	49%	45%	52%	65%	48%
Not Specified	1%	0%	5%	0%	0%	0%
Totals	100%	100%	100%	100%	100%	100%
Minority	16%	15%	14%	20%	24%	5%
Non-minority	84%	85%	86%	80%	76%	95%
Totals	100%	100%	100%	100%	100%	100%

RETENTION

$$Retention = \frac{(final \ \# \ of \ employees - \# \ separations)}{initial \ \# \ of \ employees} \times 100$$

Retention - Regular Staff

	Headcount October 31,	Headcount October 31,	Number of	
Campus	2023	2024	Separations	Retention
University of Maine	2,131	2,152	231	88.7%
University of Maine Augusta	308	304	43	86.6%
University of Maine Farmington	276	275	38	86.4%
University of Maine Fort Kent	100	102	14	85.1%
University of Maine Machias	49	44	9	86.0%
University of Maine Presque Isle	132	153	23	76.5%
University of Southern Maine	968	955	136	86.5%
Maine Law	51	53	8	82.7%
Governance	12	16	1	78.6%
University Services	398	384	26	95.1%
Total	4,425	4,438	529	87.9%

Hires as a Percent of Average Headcount

<u> </u>						
Campus	Average Headcount	Hires	Percent of Total Headcount			
University of Maine	2,142	204	9.5%			
University of Maine Augusta	306	35	11.4%			
University of Maine Farmington	276	26	9.4%			
University of Maine Fort Kent	101	14	13.9%			
University of Maine Machias	47	2	4.3%			
University of Maine Presque Isle	143	36	25.3%			
University of Southern Maine	962	99	10.3%			
Maine Law	52	10	19.2%			
Governance	14	2	14.3%			
University Services	391	28	7.2%			
Total	4,432	456	10.3%			

New Appointments as a Percent of Average Headcount

Campus	Average Headcount	New Appointments	Percent of Average Headcount
University of Maine	2,142	140	6.5%
University of Maine Augusta	306	22	7.2%
University of Maine Farmington	276	16	5.8%
University of Maine Fort Kent	101	12	11.9%
University of Maine Machias	47	4	8.6%
University of Maine Presque Isle	143	17	11.9%
University of Southern Maine	962	69	7.2%
Maine Law	52	6	11.5%
Governance	14	3	21.4%
University Services	391	26	6.6%
Total	4,432	315	7.1%

Hires by Gender and Minority Status

			Not			Non-		
Campus	Female	Male	Specified	Total	Minority	minority	Total	
University of Maine	93	96	15	204	42	162	204	
University of Maine Augusta	23	11	1	35	5	30	35	
University of Maine Farmington	13	11	2	26	2	24	26	
University of Maine Fort Kent	8	5	1	14	1	13	14	
University of Maine Machias	1	1	0	2	0	2	2	
University of Maine Presque Isle	21	12	3	36	3	33	36	
University of Southern Maine	56	36	7	99	15	84	99	
Maine Law	7	1	2	10	2	8	10	
Governance	1	1	0	2	0	2	2	
University Services	6	15	7	28	9	19	28	
Total	229	189	38	456	79	377	456	

Hires by Gender and Minority Status (Percentages)

			Not			Non-	
Campus	Female	Male	Specified	Total	Minority	minority	Total
University of Maine	45.6%	47%	7.4%	100%	20.6%	79.4%	100%
University of Maine Augusta	65.7%	31.4%	2.9%	100%	14.3%	85.7%	100%
University of Maine Farmington	50%	42.3%	7.7%	100%	7.7%	92.3%	100%
University of Maine Fort Kent	57.1%	35.7%	7.1%	100%	7.1%	92.9%	100%
University of Maine Machias	50%	50%	0%	100%	0%	100%	100%
University of Maine Presque Isle	58.3%	33.3%	8.4%	100%	8.3%	91.7%	100%
University of Southern Maine	56.6%	36.4%	7%	100%	15.2%	84.8%	100%
Maine Law	70%	10%	20%	100%	20%	80%	100%
Governance	50%	50%	0%	100%	0%	100%	100%
University Services	21.4%	53.6%	25%	100%	32.1%	67.9%	100%
Total	50.2%	41.5%	8.3%	100%	17.3%	82.7%	100%

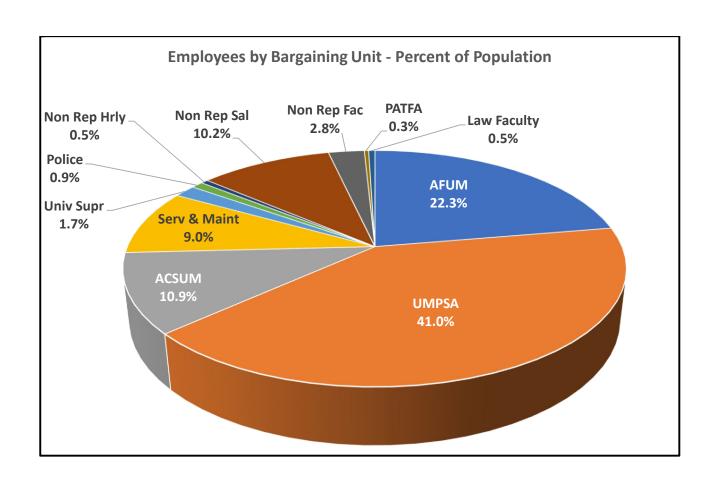
Less Than One Year Separations vs Hires by Gender and Minority Status

	Number of Separations	Hires	Percent of Separations vs Hires
Female	50	229	22%
Male	42	189	22%
Not Specified	1	38	3%
Minority	15	79	19%
Non-minority	78	377	21%

TURNOVER METRICS BY BARGAINING UNITS

Average Headcount - Regular Staff

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Bargaining Unit	Headcount October 31, 2023	Headcount October 31, 2024	Average Headcount	Percent of Total Headcount
AFUM	984	994	989	22.3%
UMPSA	1,785	1,848	1,817	41.0%
ACSUM	502	462	482	10.9%
Service and Maintenance	398	397	398	9.0%
University Supervisors	80	69	75	1.7%
Police	40	41	41	0.9%
PATFA	14	15	15	0.3%
Law Faculty	22	21	22	0.5%
Non-Represented Hourly	26	22	24	0.5%
Non-Represented Salaried	449	451	450	10.2%
Non-Represented Faculty	125	119	122	2.8%
Total	4,425	4,439	4,432	100.0%



Reasons for Separations – Regular Staff

Bargaining Unit	Death	Dis- charge	End of Appt / Contract	Failure to Return from Leave	Proba- tionary Period	Resig- nation	Retire- ment	Soft Money Discon- tinuance	Non- Reappoint- ment	Staff Reduc- tion	Total
AFUM	2	Citarge	5	Leave	1 01100	39	32	· · · · · · · · · · · · · · · · · · ·	1	7	86
UMPSA	1	2	7	2	1	173	32	1		4	223
ACSUM		3	1		1	43	21			1	70
Service and Maintenance		5	1			34	18				58
University Supervisors		1				5	8				14
Police						3	1				4
PATFA											0
Law Faculty			2			1	2				5
Non-Represented Hourly						4					4
Non-Represented Salaried			1		3	26	18			4	52
Non-Represented Faculty						10	3				13
Total	3	11	17	2	5	338	135	1	1	16	529
Percent Total	0.6%	2.1%	3.2%	0.4%	0.9%	63.9%	25.5%	0.2%	0.2%	3.0%	100.0%

Separations by Bargaining Unit as a Percentage of Total Separations

Bargaining Unit	Separations	Percentage
AFUM	86	16.2%
UMPSA	223	42.2%
ACSUM	70	13.2%
Service and Maintenance	58	11.0%
University Supervisors	14	2.6%
Police	4	0.8%
PATFA	0	0%
Law Faculty	5	0.9%
Non-Represented Hourly	4	0.8%
Non-Represented Salaried	52	9.8%
Non-Represented Faculty	13	2.5%
Total	529	100.0%

Turnover by Bargaining Unit

Bargaining Unit	Average Headcount	Separations	Turnover				
AFUM	989	86	8.7%				
UMPSA	1,817	223	12.3%				
ACSUM	482	70	14.5%				
Service and Maintenance	398	58	14.6%				
University Supervisors	75	14	18.8%				
Police	41	4	9.9%				
PATFA	15	0	0%				
Law Faculty	22	5	23.3%				
Non-Represented Hourly	24	4	16.7%				
Non-Represented Salaried	450	52	11.6%				
Non-Represented Faculty	122	13	10.7%				
Total	4,432	529	11.9%				

Separations by Type

Bargaining Unit	Involuntary	Retirement	Voluntary	Total
AFUM	13	32	41	86
UMPSA	15	32	176	223
ACSUM	6	21	43	70
Service and Maintenance	6	18	34	58
University Supervisors	1	8	5	14
Police		1	3	4
PATFA				0
Law Faculty	2	2	1	5
Non-Represented Hourly			4	4
Non-Represented Salaried	8	18	26	52
Non-Represented Faculty		3	10	13
Total	51	135	343	529
Percent of Average Headcount	1.2%	3.0%	7.7%	11.9%

Average Years of Service Prior to Separation by Type

Bargaining Unit	Involuntary	Retirement	Voluntary
AFUM	5.6	27.9	6.0
UMPSA	7.1	23.3	3.9
ACSUM	2.6	24.9	1.8
Service and Maintenance	6.3	19.2	2.9
University Supervisors	26.7	25.6	6.7
Police		35.9	0.7
PATFA			
Law Faculty	1.3	18.2	1.3
Non-Represented Hourly			0.8
Non-Represented Salaried	4.1	26.4	5.1
Non-Represented Faculty		34.3	1.8
Total	5.8	24.9	3.8

Retention – Regular Staff

	Headcount October 31,	Headcount October 31,	Number of	
Bargaining Unit	2023	2024	Separations	Retention
AFUM	984	994	86	90.8%
UMPSA	1,785	1,848	223	86.0%
ACSUM	502	462	70	89.6%
Service and Maintenance	398	397	58	85.5%
University Supervisors	80	69	14	88.6%
Police	40	41	4	88.9%
PATFA	14	15	0	100%
Law Faculty	22	21	5	79.1%
Non-Represented Hourly	26	22	4	91.7%
Non-Represented Salaried	449	451	52	88.2%
Non-Represented Faculty	125	119	13	91.8%
Total	4,425	4,439	529	87.9%

Hires as a Percent of Average Headcount

	Average		Percent of Average
Bargaining Unit	Headcount	Hires	Headcount
AFUM	989	22	2.2%
UMPSA	1,817	103	5.7%
ACSUM	482	25	5.2%
Service and Maintenance	398	25	6.3%
University Supervisors	75	2	2.7%
Police	41	5	12.3%
PATFA	15	1	6.9%
Law Faculty	22	0	0.0%
Non-Represented Hourly	24	4	16.7%
Non-Represented Salaried	450	14	3.1%
Non-Represented Faculty	122	8	6.6%
Total	4,432	209	4.7%

New Appointments as a Percent of Average Headcount

Bargaining Unit	Average Headcount	New Appointments	Percent of Average Headcount
AFUM	989	46	4.7%
UMPSA	1,817	164	9.0%
ACSUM	482	26	5.4%
Service and Maintenance	398	16	4.0%
University Supervisors	75	3	4.0%
Police	41	4	9.9%
PATFA	15	2	13.8%
Law Faculty	22	4	18.6%
Non-Represented Hourly	24	2	8.3%
Non-Represented Salaried	450	42	9.3%
Non-Represented Faculty	122	6	4.9%
Total	4,432	315	7.1%

University of Maine System Board of Trustees

AGENDA ITEM SUMMARY

NAME OF ITEM: 2023 - 2024 UMS Workforce Profile Report

INITIATED BY: Patrick Flood, Chair

BOARD INFORMATION: X BOARD ACTION:

BOARD POLICY:

N/A

UNIFIED ACCREDITATION CONNECTION:

N/A

BACKGROUND:

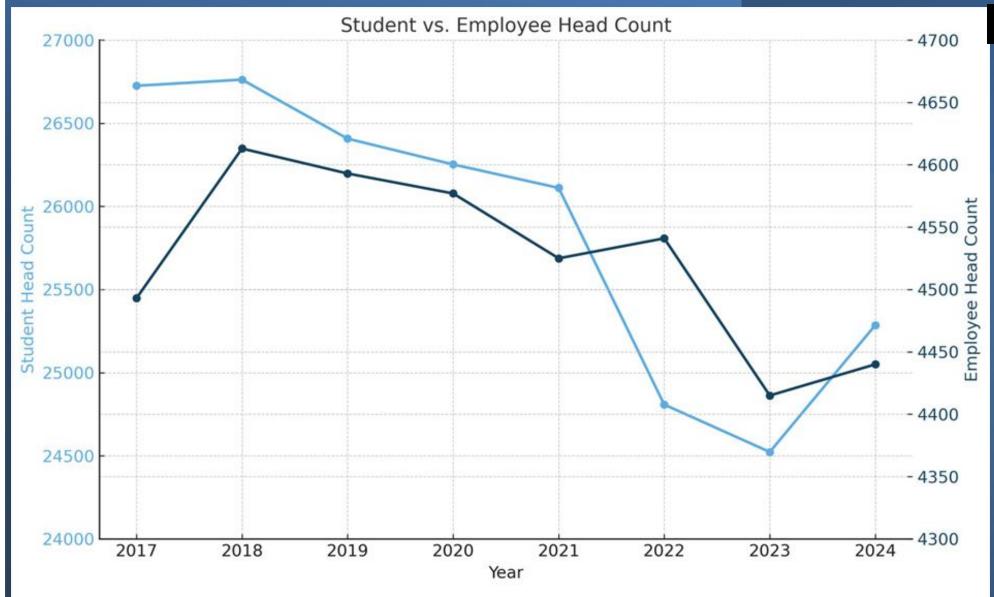
The Chief Human Resources Officer will present the findings of this Annual Report created to inform both management and the Board of Trustees of specific demographics as pertains to the composition of the UMS workforce.

Attachment

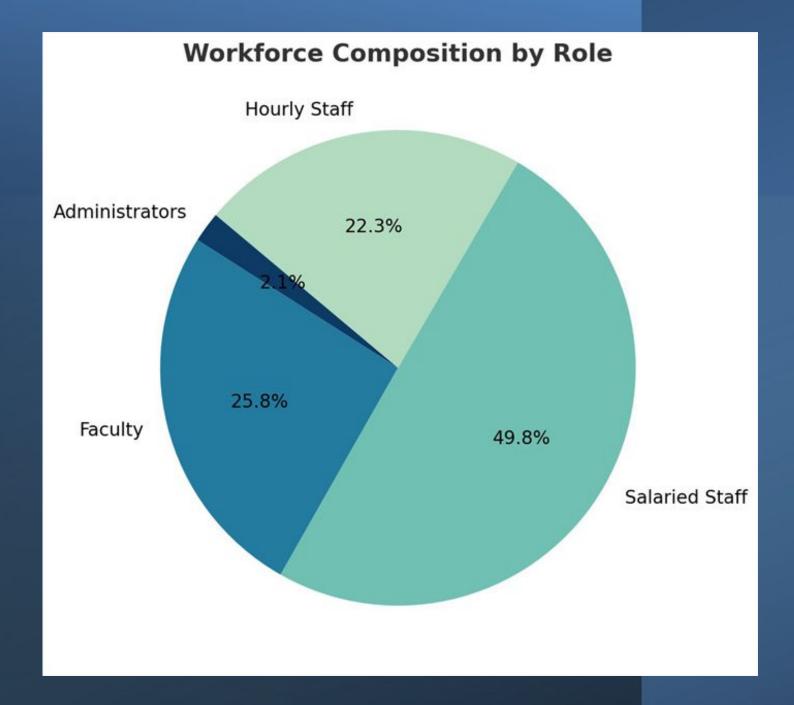
2023-2024 UMS Workforce Profile Report

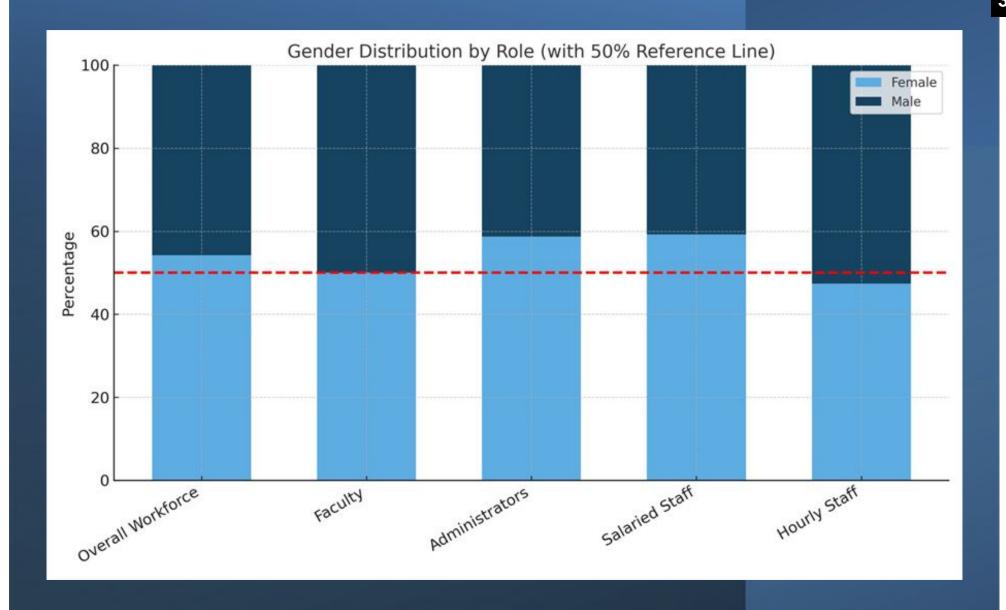


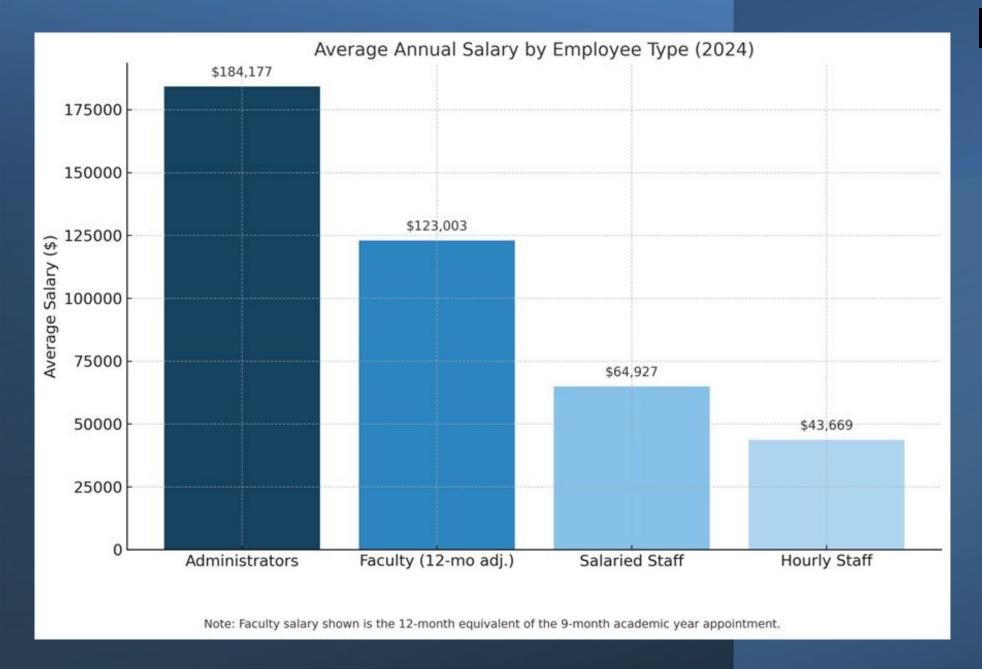
- 2024 Workforce Profile Summary
- Data prepared by Jacob Foster, Compensation Manager
- Presented by Amie Parker, CHRO

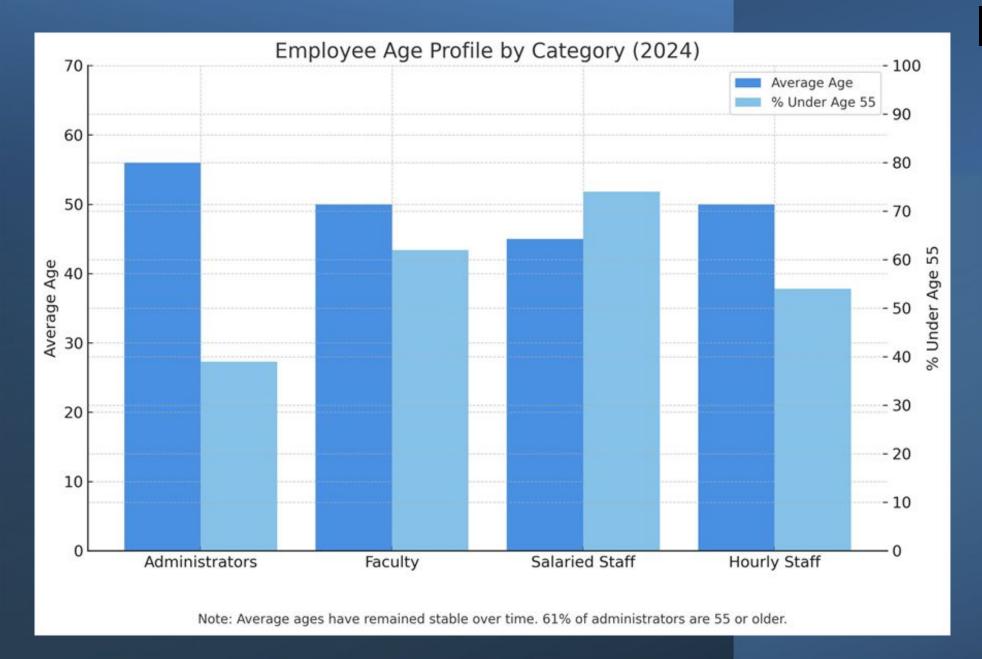


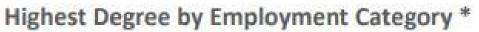
^{*} Student Head Count numbers were adjusted to match 2024 Fall Enrollment Report counts now that Early College students are no longer included.

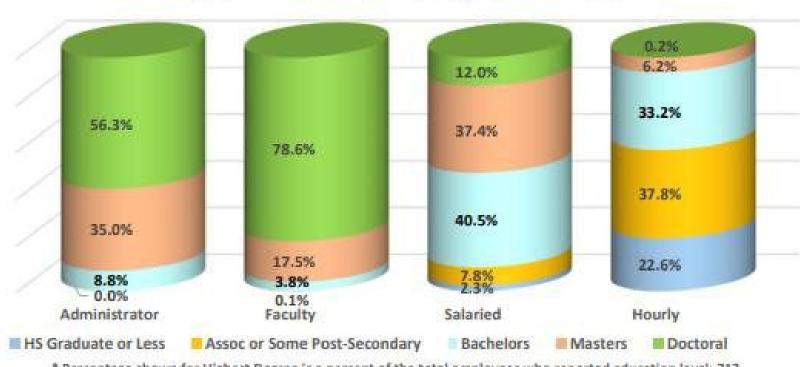




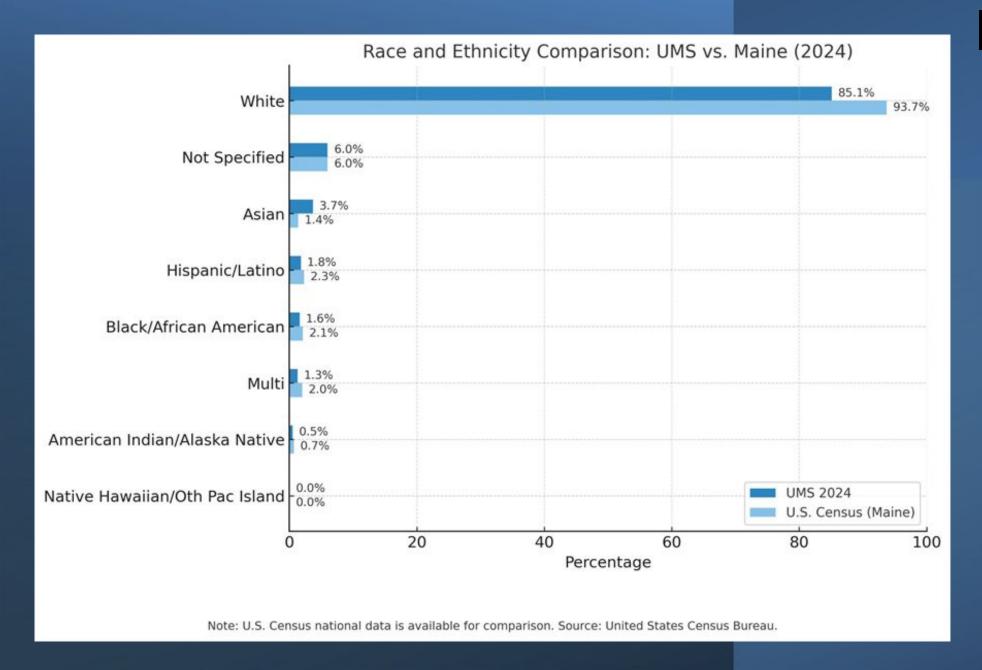


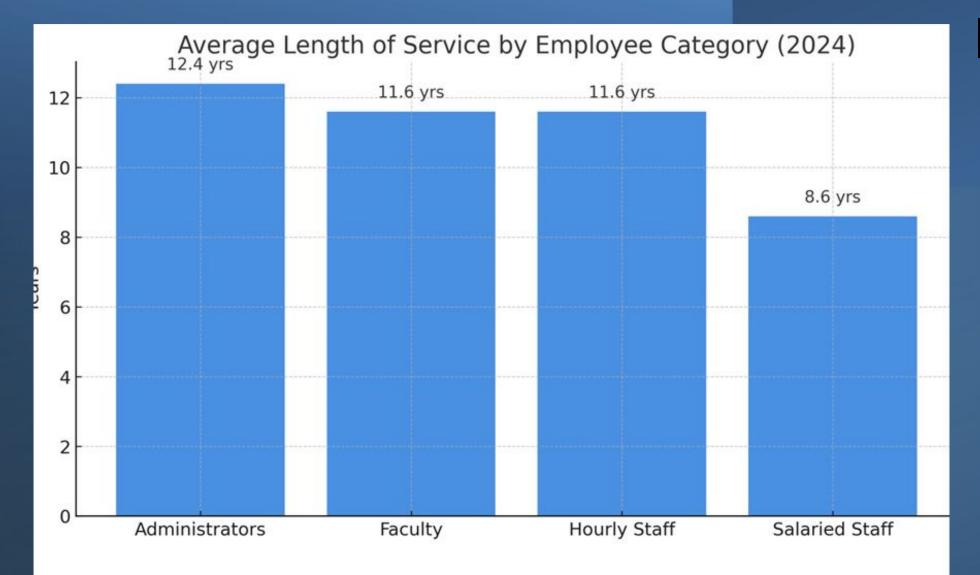






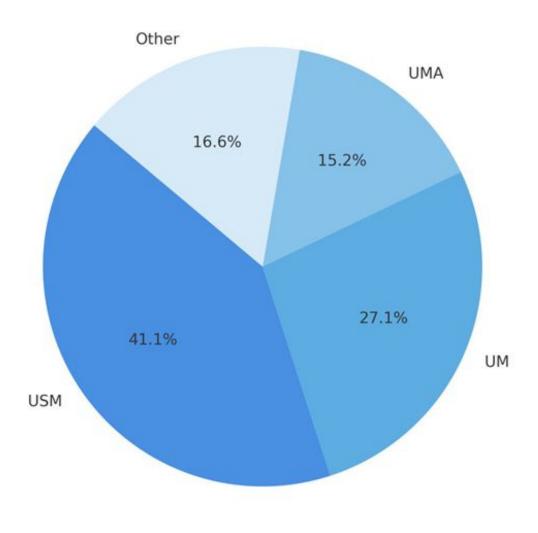
^{*} Percentage shown for Highest Degree is a percent of the total employees who reported education level; 712 employees did not indicate.



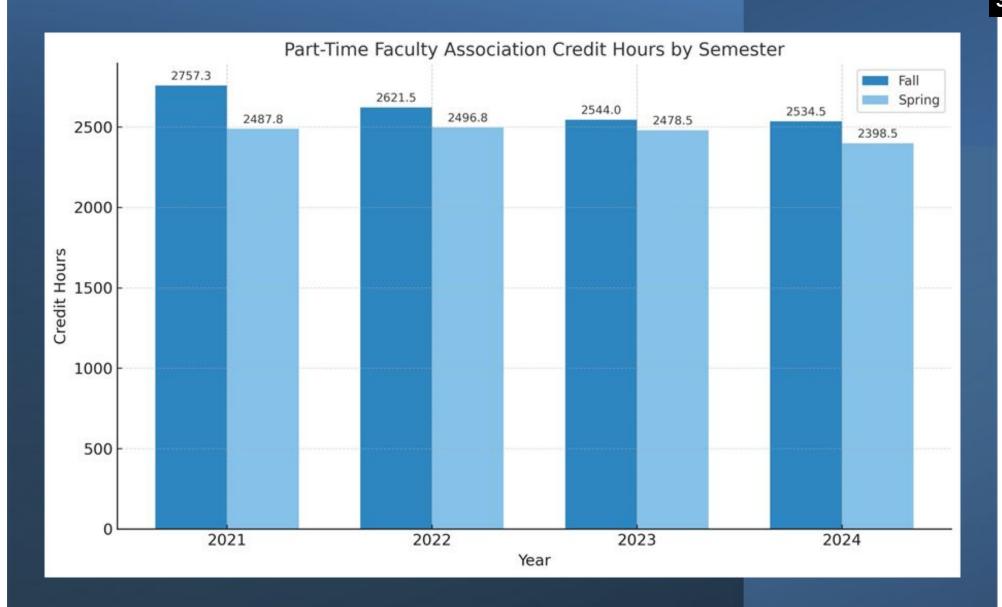


32% of faculty and 40% of administrators have 15 or more years of service.
47.5% of salaried and 40.4% of hourly staff have 5 or fewer years of service.
UMF has the highest average years of service at 13.1 years; UMPI the lowest at 7.7 years.

Distribution of Part-Time Faculty by Campus (Fall 2024)



Total of 793 part-time faculty taught 2,534 credit hours in Fall 2024.



Observations & Considerations

Succession planning needed for aging leadership

Continued focus on workforce diversity

Monitor trends in gender balance, especially hourly roles

Address increase in unreported education levels

Continue to evaluate workforce stability across part-time faculty