AGENDA ITEM SUMMARY

1. NAME OF ITEM: US:IT Transitions

2. INITIATED BY: Norman L. Fournier, Chair

3. BOARD INFORMATION: X

4. BACKGROUND:

This item is a report of the transitions underway at University Services Information Technology. The Chief Information Officer (CIO) will describe implementation of a core component of the Administrative Review Plan, a unified, shared technology support center. Well planned by IT staff from across the system, this successful launch serves as a benchmark for other initiatives at various stages of completion. The CIO will deliver a brief overview using the attached slides prepared by support center leaders and staff.

08/22/2014