November 2009

Dear Valued Member:

We appreciate your continued membership in one of our group Medicare Advantage medical and Part D prescription drug plans. We’re committed to providing coverage that works when you need it so your retirement years can be focused on living life to its fullest.

We want you to know what your benefits will be effective January 1, 2010 – December 31, 2010. So, we’ve enclosed an Evidence of Coverage, which describes key benefits of your plan. It’s the legal, detailed description of your benefits and costs for 2010 if you stay enrolled as a member of Anthem SmartValue. It also explains your rights and rules you need to follow when using your coverage for medical care and prescription drugs. Please look through this document. We’ve also enclosed the plan’s List of Covered Prescription Drugs (a new formulary) that will be effective January 1.

This packet includes information about tools and resources available to help you make the most of your membership. You can also get information about the Medicare Program and Medicare plans by visiting www.medicare.gov on the web or by calling 1-800-MEDICARE (1-800-633-4227). TTY/TDD users should call 1-877-486-2048. Customer service representatives are available 24 hours a day, including weekends, to answer your Medicare questions.

Starting January 1, 2010 your fitness benefit is being transitioned to the SilverSneakers® Fitness Program. If you are a current fitness program member, you will receive the necessary information for your transition to this new program. If you are not a current member of the fitness program, you will receive the necessary information to enroll. The SilverSneakers® Fitness Program, designed exclusively for Medicare-eligible individuals, offers physical activity, health education, and social events. With the SilverSneakers premier network, a complimentary membership is provided with access to a variety of participating locations throughout the country.

If you have questions, please call Customer Service at 1-877-326-2201, anytime between 8 a.m. and 8 p.m., 7 days a week. TTY/TDD users call 1-800-425-5705. We look forward to serving you now and in the future.

Sincerely,

Larry Rehhaut
Vice President and General Manager Employer Group Retiree Business

A health plan with a Medicare contract.

Si necesita ayuda en español para entender este documento, puede solicitarla sin costo adicional, llamando al número de servicio al cliente que aparece al dorso de su tarjeta de identificación o en el folleto de inscripción.
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For contract number H1689, Anthem Insurance Companies, Inc (AICI) is the legal entity that has contracted with the Centers for Medicare and Medicaid Services (CMS) to offer the Private Fee for Service plan(s) (PFFS) noted above or herein. AICI is the risk bearing entity licensed under applicable state law to offer the PFFS plan(s) noted. AICI has retained the services of its related companies and the authorized agents/ brokers/ producers to provide administrative services and/or to make the PFFS plan(s) available in this region. For contract number H2613, Healthy Alliance Life Insurance Company (HALIC) is the legal entity that has contracted with the Centers for Medicare and Medicaid Services (CMS) to offer the Private Fee for Service plan(s) (PFFS) noted above or herein. HALIC is the risk bearing entity licensed under applicable state law to offer the PFFS plan(s) noted. HALIC has retained the services of its related companies and the authorized agents/ brokers/ producers to provide administrative services and/or to make the PFFS plan(s) available in this region.

For contract number H0540, UniCare Life and Health Insurance Company is the legal and risk bearing entity that has contracted with the Centers for Medicare and Medicaid Services (CMS) to offer the Private Fee for Service plan(s) (PFFS) noted above or herein. UniCare, a separate company that does not provide Blue Cross and/or Blue Shield services, has retained the services of Rocky Mountain Hospital and Medical Service, Inc. and the authorized agents/ brokers/ producers to provide administrative services and/or to make the PFFS plan(s) available in this region.

® SilverSneakers is a registered mark of Healthways Health Support, Inc., an independent company.