

Special Issue News from



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HR upgrade questions: Who you gonna call?

On March 13 a new, upgraded version of our online Human Resources software will be live. Some things may not look or work as you anticipate. You may have questions. There is an answer to every question, and here are the folks to call if you have questions or problems in these areas:

Employees at the University of Maine, call:			
581-2506	IT Help Desk	ithelp@umit.maine.edu	Portal access and account activation issues
581-3750	Kevin Foss	kfoss@maine.edu	Human Resources questions Time & Labor questions Position Management questions Security questions
581-2360	Kathleen Bell	kbell@maine.edu	Benefits questions Payroll questions
Employees at the University of Maine at Augusta, call:			
621-3475	Computer Services		Portal access and account activation issues
621-3464	Colleen Spencer	colleen@maine.edu	Human Resources questions Time & Labor questions Benefits questions Position Management questions Student Payroll questions Security questions
Employees at the University of Maine at Farmington, call:			
778-7300	Computer Center Help Desk		Portal access and account activation issues
778-7280	Kathy Falco	kathleen.falco@maine.edu	Human Resources questions Time & Labor questions Benefits questions Position Management questions Security questions
778-7103	Ernestine Hutchinson	eleight@maine.edu	Student Payroll questions

Employees at the University of Maine at Fort Kent, call:			
834-7818	IT Help Center		Portal access and account activation issues
834-7554	Benita Ouellette	benita@maine.edu	Human Resources questions Time & Labor questions Benefits questions
834-7821	Michelle Beaulieu	michelle.m.beaulieu@maine.edu	Human Resources questions Time & Labor questions Position Management questions Student Payroll questions
834-7533	Tamara Mitchell	tamara@maine.edu	Security questions
Employees at the University of Maine at Machias, call:			
255-1237	IT Help Desk		Portal access and account activation issues
255-1220	Joan Getchell	getchell@maine.edu	Human Resources questions Time & Labor questions Benefits questions Position Management questions
255-1213	Carlene Harmon	carleneh@maine.edu	Student Payroll questions Security questions
Employees at the University of Maine at Presque Isle, call:			
768-9626	Computer Services		Portal access and account activation issues
768-9524	Nancy Jackson	njackson@maine.edu	Human Resources questions Time & Labor questions Benefits questions Position Management questions Security questions
768-9510	Laurie Boucher	laurieb@maine.edu	Student Payroll questions
Employees at the University of Southern Maine, call:			
780-4029	USM Help Desk	helpdesk@usm.maine.edu	Account activation issues
780-5112	Karen Hart	karenh@usm.maine.edu	Human Resources questions
780-5888	John Toye	jtoye@usm.maine.edu	Time & Labor questions
780-5218	Heather Parker	heather.j.stackhouse@maine.edu	Benefits questions
780-5385	Linda Boody	linda.boody@maine.edu	Position Management questions
780-5202	Emily MacWilliams	emily.macwilliams@maine.edu	Student Payroll questions
228-8536	Tamara Saarinen	tamaras@usm.maine.edu	Security questions

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