



Employee Update

Issue No. 20

www.maine.edu/system/pe/project_enterprise.php

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Campus Solutions questions: Who you gonna call?

July 31 is go-live. Some things may go wrong. You may not see the menus and screens you expected to see. Some screens may not look quite like they did in training. Things may move slowly. You may have questions, and you may have problems. *There will be an answer to every question, and a solution to every problem.*

Here are the names and numbers you may need on and after July 31, to help answer your questions and solve any problems you might encounter with Admissions or Campus Community.

Employees at University of Maine at Augusta, University College-Bangor, and University College Outreach, call:		
621-3475	Computer Services	Portal login/access and account activation
621-3140	Kathy Trask trask@maine.edu	Admissions questions
621-3145	Ann Corbett annie@maine.edu	Campus Community questions
621-3361	Claudia Quintal claudia@maine.edu	Campus Community questions
262-7808	Marcia Mower mower@maine.edu	Campus Community questions
621-3216	Emily Johnston emilyj@maine.edu	Security questions
Employees at University of Maine at Farmington, call:		
778-7300	Computer Center Help Desk	Portal login/access and account activation
778-7056	Lynda Kinley lynda@maine.edu	Admissions questions
778-7241	Carla DeGraw carlad@maine.edu	Campus Community questions
778-7254	Sharon Nadeau sharonn@maine.edu	Security questions
Employees at University of Maine at Fort Kent, call:		
834-7818	IT Help Center	Portal login/access and account activation
834-7602	Jill Cairns jillb@maine.edu	Admissions questions
834-7521	Don Raymond raymond@maine.edu	Campus Community and security questions
Employees at University of Maine at Machias, call:		
255-1237	IT Help Desk	Portal login/access and account activation
255-1318	Emily Trundy emilyc@maine.edu	Admissions questions
255-1223	Mary Stover mstover@maine.edu	Campus Community and security questions
Employees at University of Maine at Presque Isle, call:		
768-9626	Computer Services	Portal login/access and account activation
768-9610	Nola Belanger nolab@umpi.maine.edu	Admissions questions
768-9547	Eldon Levesque eldon@maine.edu	Campus Community and security questions
Employees at University of Southern Maine, call:		
780-4029	Help Desk helpdesk@usm.maine.edu	Account Activation Codes
780-5567	Campus Solutions Help peoplesoft@usm.maine.edu	CS and CC Portal login/access and functional questions
Employees at The University of Maine, call:		
581-2506	IT Help Desk	Portal login/access and account activation
581-1563	Mary Chappelle chappell@maine.edu	Admissions questions
581-1318	Linda Reid linda.reid@umit.maine.edu	Campus Community questions
581-1298	Roberta Hussey berta@maine.edu	Security questions
581-1293	Tammy Light tlight@maine.edu	Security questions

Important Information about ISIS Availability

There is probably never a **perfect** time to install a new administrative computing system; there probably isn't ever a **good** time. Someone's work will be inconvenienced when access to the old system is interrupted and access to the new isn't quite ready. The Project Enterprise teams recognize that and have tried to accommodate schedules and needs in order to continue to serve both our students and our employees efficiently during this time of transition.

Here are some important dates leading up to July 31 that all end-users of ISIS, WebDSIS, IVR, and Financier need to know.

DATE	TIME	WHAT?	AFFECTS WHOM?
Saturday, July 22 through Sunday, July 23	8:00 a.m. onward	ISIS unavailable. WebDSIS unavailable. IVR unavailable. Financial unavailable for batch processing; available for routine on-line inquiries and updates only.	All academic offices. Registrar, Admissions, Bursar Students using self-service (grade requests, address changes, class registration, et al.). Students seeking entrance counseling sessions, grade requests, et al. Financial Aid offices
Monday, July 24	by 8:00 a.m.	ISIS, WebDSIS, IVR available for restricted use. ISIS updating should be restricted to necessary activities only . Mass updating functions should not be run . Casual bio-demo updates can occur and will be reflected in the final conversion of ISIS data to PeopleSoft. Financier available for batch processing.	All academic offices and students using self-service. Registrars, Admissions, Bursar: essential business only to maintain service (e.g. walk-in student address change requests). Financial Aid offices
Wednesday, July 26	5:00 p.m.	ISIS unavailable. WebDSIS unavailable. IVR unavailable. Financier unavailable for batch processing; available for routine on-line inquiries and updates only. Final extract for conversion of ISIS data to PeopleSoft begins.	All academic offices. Registrar, Admissions, Bursar Students using self-service (grade requests, address changes, class registration, et al.). Students seeking entrance counseling sessions, grade requests, et al. Financial Aid offices
Thursday, July 27 through Sunday, July 30	All day each day	ISIS unavailable. WebDSIS unavailable. IVR unavailable. Financier unavailable for batch processing; available for routine on-line inquiries and updates only. Data converted to PeopleSoft.	All academic offices. Registrar, Admissions, Financial Aid, Bursar, Students using self-service (grade requests, address changes, class registration, et al.). Students seeking entrance counseling sessions, grade requests, et al. Financial Aid offices
Monday, July 31	by 8:00 a.m.	PeopleSoft, ISIS, WebDSIS, IVR and Financier available.	All academic offices. Registrar, Admissions, Financial Aid, Bursar. Students using self-service.