Screenshots of new system

Home Page

System Office - Self Service Web

HEAT Self Service

Submit a ticket

Customer Information

Customer ID: 0008734
Affiliation: Service

Name: Thomas Lantestano
Phone: +1 317 973 2995
Email: Thomas.Lantestano@maine.edu

Location (can be specific):

* Briefly summarize your problem here:

* Describe your problem in detail here:

Solution Information

Issue Status: New

Please choose a category for your issue:

ASUS Help Desk

Please choose a priority that best describes your problem:

Adding a note

Customer Service >> Issue Notes

Journal Information

Journal Type or Quick Journal

Campus Note/Request

Journal Entry

Campus Note/Request

Submit View other notes

Click here to return to issue 00050377

Viewing notes

Additional notes for issue 00050377

Add a note

<table>
<thead>
<tr>
<th>Entered By</th>
<th>Entry Date</th>
<th>Entry</th>
</tr>
</thead>
<tbody>
<tr>
<td>tlamontanaro</td>
<td>3/18/2008</td>
<td>Internal Action is being taken - will test when appropriate</td>
</tr>
<tr>
<td>tlamontanaro</td>
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<td>Internal Action is being taken</td>
</tr>
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<td>3/19/2008</td>
<td>Internal Action is being taken</td>
</tr>
<tr>
<td>HSS</td>
<td>4/17/2008</td>
<td>I have added a ticket update in self service</td>
</tr>
</tbody>
</table>

Add a note

Click here to return to issue 00050377

5/9/2008