Changing the way you look at vision care
Vision coverage that’s easy-to-use. Online. 24 hours a day.

The CIGNA Vision Plan offers access to quality vision care for you and your family’s eye care needs. Visit your eye care doctor regularly for exams and professional advice.

How to Use Your CIGNA Vision Plan

- **Locate a CIGNA Vision network eye care professional** – the CIGNA Vision Directory can be found in “Provider Directory” at www.cigna.com by clicking on Vision or by calling CIGNA Vision Customer Service at 1.877.478.7557
- **Once enrolled in the CIGNA Vision Plan, your specific vision plan information, claims and Provider Directory are available on** www.myCIGNA.com – go to the Medical or Dental main page and click on the “Vision Benefits” link.
  - If you are not able to access myCIGNA.com, please go to www.CIGNA.com and select CIGNA Vision from the “Customer Care” section of the home page. Sign-in for complete access to your specific vision plan information.
- **Schedule an appointment** – be sure to identify yourself as a CIGNA Vision customer. Present your CIGNA Vision ID Card at the time of your appointment, which will quickly assist the doctor’s office to access your plan details and verify your eligibility.

Choice

- Choose an eye care professional from our extensive network. You’ll have access to private practice optometrists and ophthalmologists, as well as nationally recognized retail optical professionals.
- Visit a CIGNA Vision network eye care professional for maximum savings and virtually no paperwork. You may also seek eye care from an out-of-network eye care professional. The choice is yours.
- If you go out-of-network, you are responsible for paying the eye care professional in full at the time services are rendered and will need to file a claim form to receive reimbursement.

How to file a claim

Submit a completed CIGNA Vision claim form and itemized receipt to: CIGNA Vision, Claims Department: P.O. Box 997561, Sacramento, CA 95899-7561.

CIGNA Vision claim forms are available on www.CIGNA.com - go to Forms, Vision Forms or call CIGNA Vision Customer Service at 1.877.478.7557.

Vision care for you and your family’s eye care needs!

Although information on www.myCIGNA.com is updated regularly, always call the eye care professional’s office to verify participation before making an appointment. Please have your CIGNA Vision identification card available.

Did you know…?

- One in four children has a vision problem that can interfere with learning.
- Vision problems are the second most prevalent health problem in the country.
- As estimated, 11 million Americans have vision problems, ranging from refractive errors (near or far-sightedness) to sight threatening disease.